



# HYUNDAI

## Technical Service Bulletin

GROUP <b>CAMPAIGN</b>	NUMBER <b>22-01-014H</b>
DATE <b>FEBRUARY, 2022</b>	MODEL(S) <b>See Applicable Vehicles Below</b>

**SUBJECT:** D-AUDIO 2.0V UPDATE FOR WIRELESS CARPLAY,  
(SERVICE CAMPAIGN T7T)

### \* IMPORTANT

#### \*\*\*\*\*DEALER STOCK ONLY\*\*\*\*\*

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery.

When a vehicle arrives at the Service Department, access the "Vehicle Information" screen via WEBDCS to identify open Campaigns.

**Description:** This bulletin describes the procedure to update wireless CarPlay to alleviate frequent disconnection of wireless CarPlay caused by other wireless noise from unknown sources which could make wireless communication unstable between D-Audio and mobile phone.

#### Applicable Vehicles:

Certain 2022MY Elantra (CN7a), 2022MY Sonata (DN8a), 2022MY Tucson (NX4a), 2022MY Santa Cruz (NXT), 2022MY Santa Fe (TMa) equipped with D-AUDIO

#### Parts Information:

Part Name	Before	Comment	Qty.
S/W UPDATE SD CARD	96161-DAUDIO 	ONE USB has been sent to your Dealership	1EA

#### Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
Elantra (CN7a), Sonata (DN8a), Santa Fe (TMa)	10DA43R0	Display Audio Head Unit Software Update	0.3 M/H	96161-DAUDIO	M45	ZZ3
Tucson(NX4a), Santa Cruz (NXT)	10DA43R1	Display Audio Head Unit Software Update (2x)	0.6 M/H	96161-DAUDIO	M45	ZZ3

**NOTE 1:** Submit Claim on Campaign Claim Entry Screen

**NOTE 2:** If a part that is not covered by this campaign is still in need of replacement while performing this service campaign and the affected part is still under warranty, submit a separate claim using the same Repair Order. If the affected part is out of warranty submit a Prior Approval Request for goodwill consideration prior to performing the work.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

**Service Procedure:**

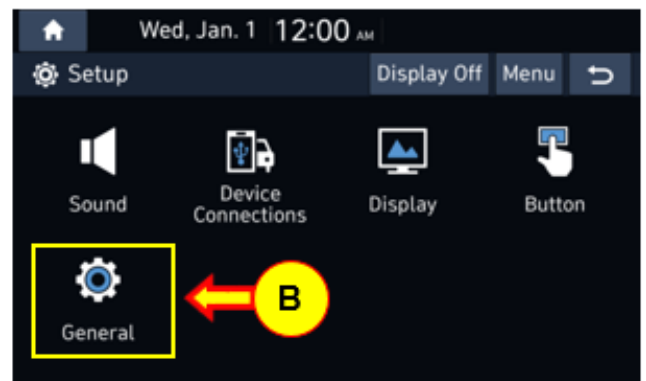
1. Press **ENGINE START STOP** button to set Ignition ON, Engine OFF.



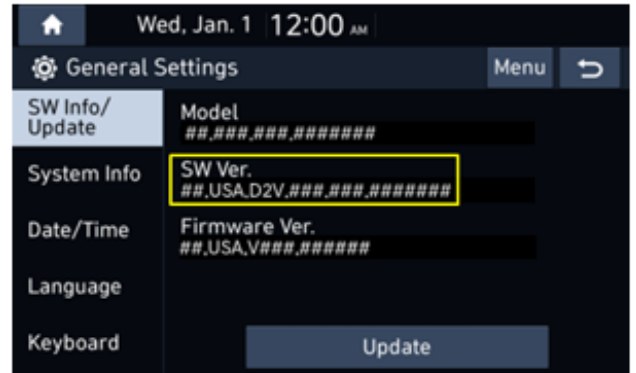
2. Press the **SETUP** button (A) and enter the Setting menu.



3. Press the **GENERAL** button (B).



4. Check installed S/W version
  - Santa Cruz (NXT)/ Tucson (NX4a):  
If installed version is earlier than Sep. 2021, installed same S/W twice.
  - Elantra (CN7a), Sonata (DN8a), Santa Fe (TMa):  
If installed version is later than Sep. 2021 (including Sep. version) install once.

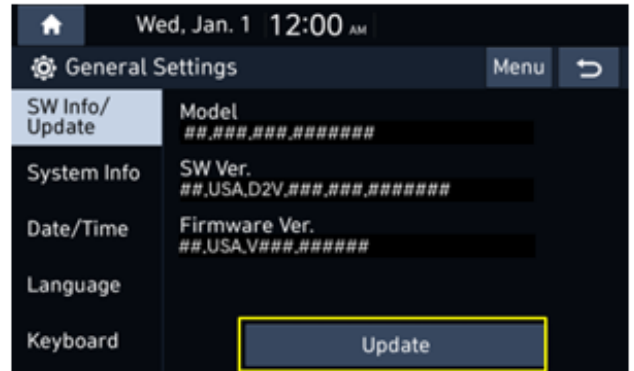


Before Update	Type	After Update	Note
USA.D2V.001.001.2012XX - USA.D2V.001.001.2106XX	OLD	USA.D2V.002.001.211112	Update twice
USA.D2V.002.001.2109XX - USA.D2V.002.001.2111XX	RECENT	USA.D2V.002.001.211112	Update Once

5. Insert the USB memory into USB port.

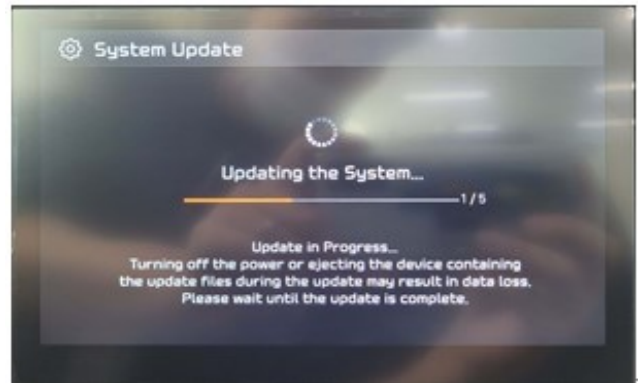


6. Press the **UPDATE** button.



7. Updates are done automatically, so please wait until the update is complete.  
(Approximate time ~ 15 minutes)

There will be multiple occurrences where the Hyundai logo will appear, or the display will be black during the update process. This is normal. This system will restart.



**NOTICE**

**Ensure SW version date is 211112.**

**Note:** For Tucson (NX4a) & Santa Cruz (NXT), the update is required twice. Once the first update has been completed, repeat steps 1-7 to update a second time.