

# **Technical Service Bulletin**

#### PSS 90 Head-up display: Navigation directions are not displayed

90 22 49 2065815/2 March 7, 2022. Supersedes Technical Service Bulletin Group 90 number 22-40 dated January 31, 2022, for reasons listed below.

| Model(s)                           | Year | VIN Range | Vehicle-Specific Equipment |
|------------------------------------|------|-----------|----------------------------|
| e-tron GT,<br>and RS e-<br>tron GT | 2022 | All       | Head Up Display            |

### Condition

| REVISION HISTORY |            |  |  |  |
|------------------|------------|--|--|--|
| Revision         | Date       | Purpose  |  |  |
| 2                | -          | Revised service (updated expected release date)<br>Revised header (Corrected part number filter) |  |  |
| 1                | 01/31/2022 | Initial publication  |  |  |

#### **Customer states:**

No navigation map or directions are displayed on the heads-up display (HUD).

All other information is displayed properly.



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Figure 1: navigation information missing in HUD

### **Technical Background**

A software malfunction may cause the navigation data not to be displayed on the HUD.

### **Production Solution**

This bulletin will be updated when more information is available. A solution is currently under development.

#### Service

- 1. Explain to the customer that a solution is forthcoming by the end of the 4<sup>th</sup> quarter of 2022 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
- 2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

### Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## **Additional Information**

All part and service references provided in this TSB (2065815) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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