



Technical Service Bulletin

91 MIB2 High: lowering volume for the parking system does not work

91 22 88 2060475/2 March 7, 2022. Supersedes Technical Service Bulletin Group 91 number 20-99 dated August 21, 2020, for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|--------------------------|-------------|-----------|----------------------------|
| A6, S6, A7, S7, and RS 7 | 2015 – 2018 | All | MIB2 High |

Condition

| REVISION HISTORY | | |
|------------------|------------|--|
| Revision | Date | Purpose |
| 2 | - | Revised header (detailed vehicle filter) Revised <i>Service</i> (added second SVM code for some vehicles) |
| 1 | 08/21/2020 | Initial publication |

Customer states:

- A short time after the parking aid is activated, there is no audio instead of the pre-selected lowered volume in the parking aid menu.
- When the parking aid deactivates, the regular volume resumes.

Technical Background

Not applicable.

Production Solution

A new infotainment cluster 10 update addressed the condition.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2047576: *91 MIB2 High Software Update Instructions (PR Code 7UG)*.
2. Update the infotainment system using the SVM action code as listed in the table below, if necessary:



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Vehicles with a production date before calendar week 22/2016

| Vehicle | SD Creator Part number | SVM code |
|---------|------------------------|------------|
| A6/A7 | 4M0906961DB | MHI2US0541 |
| A6/A7 | 4M0906961DK | 91U7C027 |



It is crucial to run the second SVM code stated in the above flash table after running the first SVM code.

Vehicles with a production date on or after calendar week 22/2016

| Vehicle | SD Creator Part number | SVM code |
|---------|------------------------|------------|
| A6/A7 | 4M0906961DC | MHI2US3341 |



Vehicles with a production date on or after calendar week 22/2016 do not need to run SVM 91U7C027.

Warranty

| | | | |
|--------------------------|---|--------------|---------------------|
| Claim Type: | <ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. | | |
| Service Number: | 9196 | | |
| Damage Code: | 0039 | | |
| Labor Operations: | Software Update (Includes checking for DTCs) | 0151 0000 | As per TSB# 2047576 |
| Diagnostic Time: | GFF | No allowance | 0 TU |
| | Road test prior to the service procedure | No allowance | 0 TU |
| | Road test after the service procedure | No allowance | 0 TU |
| Claim Comment: | As per TSB 2060475/2 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Required Parts and Tools

| Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. | | |
|---|-------------|----------------|
| Model | SD Card | Quantity |
| A6/A7 (Prior to 22/2016) | 4M0906961DB | 01 (Shop tool) |
| A6/A7 (Prior to 22/2016) | 4M0906961DK | 01 (Shop tool) |
| A6/A7 (On or after 22/2016) | 4M0906961DC | 01 (Shop tool) |

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2047576: *91 MIB2 High Software Update Instructions (PR Code 7UG)*.

All part and service references provided in this TSB (2060475) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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