



Date: March 07, 2022
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager,
General Manager & Parts Manager
From: Audi Customer Protection
Subject: Upcoming Update 40S2 / Software Update for Active Roll Stabilization - (NVLW)
Certain 2020-2021 Model Year Audi A8 and Audi S8 Vehicles

We would like to inform you of an upcoming Update, code 40S2.

What vehicles are affected?

There are 914 Audi vehicles in the U.S. and 69 vehicles in Canada affected by this Update. Check your daily campaign open inventory report or OMD for affected vehicles in your inventory.

What is the issue?

On affected vehicles, voltage dips can occur in the active roll stabilization control unit when the engine is started and when the 12 V battery is weak. This can cause an event memory (*B2000; control module faulty*) entry which cannot be erased.

What does the repair procedure involve?

Update active roll stabilization control modules.

When will the Update be available?

This Update will be visible in Elsa and ServiceNet on or about March 08, 2022.

Please refer to the Elsa campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on Elsa and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the “New and CPO Inventory Open Campaign/Action Listing” report from the OMD Web system.

Dealers must ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.