




Preliminary Information

PIT5893 Power Liftgate Actuator Removal Procedure

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	XT5	2018 - 2022	All	All	All	All
Cadillac	XT6	2018 - 2022	All	All	All	All
GMC	Acadia	2018 - 2022	All	All	All	All

Involved Region or Country	North America
Condition	Power liftgate actuators are being returned for warranty that have damage caused by improper removal.
Cause	<p>Not following the proper procedure to remove the power liftgate actuator. Damage from prying actuators off shown in photos below.</p> 

Correction:

To properly remove the actuator follow the procedure below.

With the liftgate fully open push the actuator ball socket onto the ball in the direction of the arrow as shown below.

Make sure that the spring clip is snapped into the closed position, otherwise push the spring in by hand.



Insert flat pocket screwdriver behind the clip.



There is no need to remove the clip.



Pull the ball socket off the ball completely.

Version History

Version	1
Modified	02/08/2022 - Created on.



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