

Mass Message Confirmation

Message Created By: Amber Parker

Message ID: 22065738

From: Product Quality and Service Support

Regions/Areas- CENTRAL, EASTERN, LEXUS 390TH, LEXUS HEADQUARTERS, SOUTHERN, TOYOTA DE PUERTO RICO-

To: LEX, WESTERN

Filtered by Job Categories - Parts, Service

Subject: SSC 22LC01 OTA Server Connectivity Restored 2/24/22 at 8pm CST

The Over-The-Air (OTA) update server for SSC 22LC01 was unavailable between the hours of 3pm and 8pm CST on February 24, 2022.

If you attempted to complete SSC 22LC01 on February 24th, please try again now.

During the time of the outage, if you attempted to update **Message:** the DCM firmware you would have received the attached message stating that FDC40.48. $\underline{\mathbf{10}}$ and FDC40.58. $\underline{\mathbf{10}}$ are the latest versions rather than a prompt to update the firmware to FDC40.48.**11** and FDC40.58.**11**.

> We apologize for any inconvenience this may have caused you.

File: dcmupdateerror.png

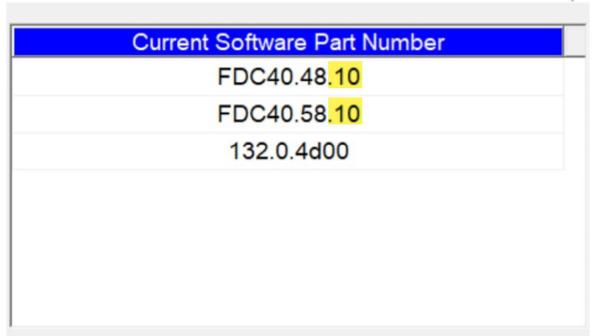
Message Creation Date: 02/25/2022

Priority: High

Close This Window

Send To Printer

Help



Telematics ECU firmware is already the latest.
Confirm the Software Part Number.
Press Next to proceed.

< Back

Next >

Exit