

SSM 50571 - 2018-2021 Expedition And 2020-2021 Explorer - Doors Intermittently Unable To Lock/Unlock And/Or Difficult To Open In Freezing Temperatures

Some 2018-2021 Expedition and 2020-2021 Explorer vehicles may intermittently exhibit doors unable to lock/unlock and/or difficult to open in freezing temperatures. This may be due to water entering the interior door latch lock indicator cable assembly. To resolve the condition, replace the affected latch and cable assembly per Workshop Manual (WSM), Section 501-14. Use the latest level service parts only.

APPLICABLE VEHICLES

2020 - 2021 CAR: TW U625N EXPLORER

2018 - 2021 TRUCK: B8 U553N EXPEDITION