



# SERVICE BULLETIN

Classification: EL22-002	Reference: NTB22-011	Date: February 22, 2022
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## FALSE MAINTENANCE ALERT NOTIFICATION

**APPLIED VEHICLES:** 2021-2022 Armada (Y62) – All grades  
 2021-2022 Maxima (A36) – All grades  
 2020-2021 Titan/Titan XD (A61) – SV w/Convenience Package, SL, Platinum Reserve, PRO-4X

**APPLIED DATES:** 2021-2022 Armada – built before August 26, 2021  
 2021-2022 Maxima – built before October 20, 2021  
 2020-2021 Titan/Titan XD – built before September 24, 2021

**APPLIED SYSTEMS:** Telematics Communication Unit

### IF YOU CONFIRM

The customer receives a Maintenance Alert from NissanConnect Services, notifying them that the oil pressure warning light or the service engine warning light is on,

### AND

There are no warning lights ON in the instrument panel,

### AND

There are no related DTCs stored.

### ACTION

1. Replace the Telematics Communication Unit (TCU).
  - Ensure that the customer provides ALL Intelligent Keys for the vehicle before replacing the TCU.
2. Configure TCU.

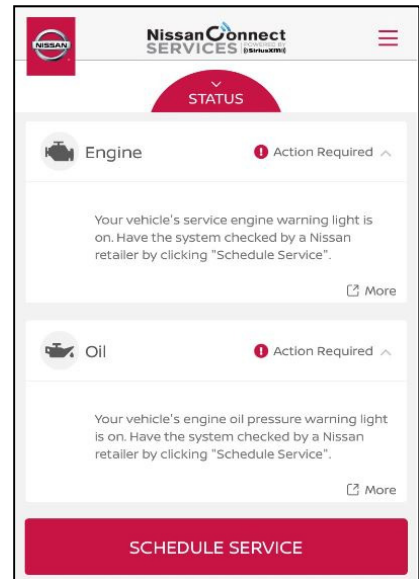


Figure 1

**IMPORTANT:** The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

1. Replace the TCU.

### **NOTICE**

To avoid damage to the vehicle, only install a new, unused TCU into a vehicle. Each TCU is registered to a specific VIN and will not function if swapped into another vehicle.

- Refer to the ESM: **REPAIR > DRIVER INFORMATION & MULTIMEDIA > AUDIO, VISUAL & NAVIGATION SYSTEM > REMOVAL AND INSTALLATION > TCU**

2. Configure the TCU.

- Refer to NTB20-029 to configure the TCU, write the VIN to the TCU and pair the Intelligent Keys.

**IMPORTANT:** These service procedures must be performed properly in order to set up and maintain the telematics/in-vehicle communications (IVC) system, for the vehicles listed under **APPLIED VEHICLES**.

## PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Telematics Communication Unit (TCU)	28275-5NA1B	1

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace and Configure the TCU	(1)	RS74AA	ZE	32	(2)

- (1) Reference the electronic parts catalog and use the Telematics Control Unit (28275-\*\*\*\*\*) as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
February 22, 2022	NTB22-011	Original bulletin published