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Sent on	03	11	2022	Expires on	05	29	2022
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Product Improvement: 2022 Pilot, Ridgeline PGM-FI Idle Stop Software Update						

DATE: March 11, 2022

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Product Improvement: 2022 Pilot, Ridgeline PGM-FI Idle Stop Software Update

Today, March 11, 2022, American Honda is announcing a product improvement campaign (PIC) for certain 2022 Pilot TrailSport and Ridgeline vehicles to update the PGM-FI software that affects the idle stop operation under certain conditions. Perform an iN VIN status inquiry to determine which units in your **inventory are affected**.

American Honda requests that all vehicles be updated prior to sale to ensure customer confidence and satisfaction.

BACKGROUND

American Honda is providing this software for affected vehicles to update the PGM-FI software. This change corrects software settings that inhibit idle stop functionality after a certain number of start cycles, thus ensuring that your vehicle will maintain fuel economy performance. This software also includes MID messaging consistent with these changes, with instructions to visit the dealer for maintenance (as appropriate).

REPAIR

Update the PGM-FI software.

SOFTWARE

Software will be available at time of launch.

PARTS

There are no parts needed for this campaign.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service Bulletin 22-007, *Product Improvement: 2022 Multi-Model PGM-FI Idle Stop Software Update*, has been posted to the Service Information System (SIS) as of March 11, 2022. It includes software, repair, and warranty information related to this campaign.

CUSTOMER NOTIFICATION

There is no customer notification planned for this PIC.

This PIC software update is to be performed during any service visit regardless of their reason for a visit. Please advise the customer of this PIC at the time of their visit.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.