


Release Date	03/22/2022	Technical Service Bulletin		
<b>97GG UPDATE</b>				
<b>Securing Positive Battery Terminal – (NVLW)</b>				

#### Applicable Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	E-TRON GT	2
CAN	2022	2022	E-TRON GT	1

#### Revision History

Revision	Date	Purpose
1	March 22, 2022	Original publication

## Condition/Technical Background

<b>This Update has been proactively released to prevent the following condition(s) from occurring in the vehicle:</b>	
Criteria	Technical Background
F8	On a small number of Audi e-tron GT vehicles manufactured within a specific period, the wiring harness for the positive terminal on the 12 Volt battery may not have been tightened to the specified torque due to a production irregularity.

## Remedy

Criteria	Remedy
F8	The wiring harness for the positive terminal on the 12 Volt battery must be tightened to the specified torque.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **97GG** code in the Elsa Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

## Service

### NOTE:

- Elsa is the only valid inquiry/verification source. Check Elsa on the day this vehicle UPDATE will be performed to verify vehicle eligibility for the UPDATE. Status must show “open”. Attach an Elsa printout showing the “open” status to the repair order.
- If this UPDATE appears to have already been performed but the code still shows open in Elsa, contact Warranty before proceeding further. Another dealer may have recently performed this UPDATE but not yet entered a claim for it in the system.
- Elsa may also show additional open action(s); if so, inform your customer - this work can be done while the vehicle is in for this UPDATE.
- Contact the Warranty Helpline (U.S.) or the Warranty Campaign Specialist (Canada) if you have any questions.

Applicable criteria ID(s)	Campaign/Action Status
01 ← 2	Open ← 1

**EXAMPLE**

Campaign/Action	Start	Designation
← 3	2015-11-10	W-SERV_ACT -
	2018-12-13	RECALL -
	2017-05-16	A-RECALL -

**EXAMPLE**

- Enter the VIN in Elsa and proceed to the “Campaign/Action” screen.

### TIP

On the date of repair, print this screen and keep a copy with the repair order.

- Confirm the Campaign/Action is open <arrow 1>. If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

### CRITICAL REPAIR STEP

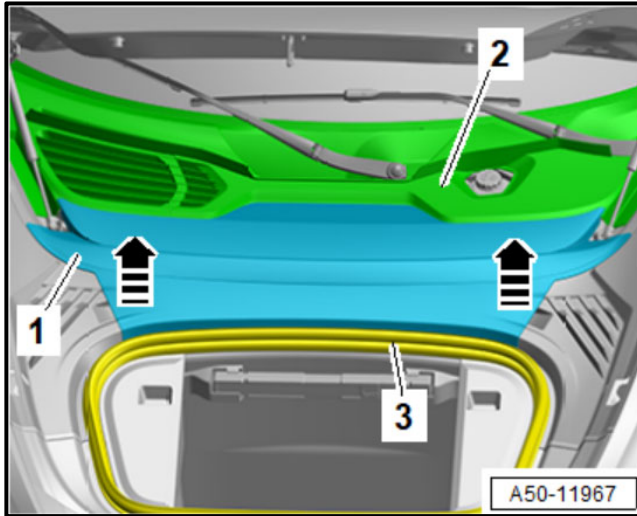
**STOP! STOP!**

If multiple software update Campaign/Actions are open, they must be performed in order of the Start date <arrow 3>. The oldest should be performed first.

- All Safety Recalls must be completed prior to completing this campaign.**

## 97GG UPDATE

## Securing Positive Battery Terminal – (NVLW)



- Remove plenum chamber cover.
- See ELSA Repair Manual: *Repair manual > Body > Body Exterior > 50 Body Front > Bulkhead > Plenum Chamber Cover, Removing and Installing*




- Tighten positive terminal to 20 Nm.
- Reinstall plenum chamber cover in reverse order of removal.



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## Warranty

<b>Claim Entry Instructions</b>			
<p>After Update has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action <u><i>open on the day of repair</i></u> to the repair order.</p> <p>If customer refused campaign work or vehicle is out of the specified warranty parameter for this Update:</p> <ul style="list-style-type: none"> <li>✓ <u>U.S. dealers:</u> Submit the request through Audi Warranty Online under the <u>Campaigns/Update</u> option.</li> <li>✓ <u>Canada dealers:</u> Upload the repair order to Audi WIN/Operations/Campaign Closure.</li> </ul>			
<b>Service Number</b>	97GG		
<b>Damage Code</b>	0099		
<b>Parts Vendor Code</b>	002		
<b>Claim Type</b>	Sold vehicle: 7 10 Unsold vehicle: 7 90		
<b>Causal Indicator</b>	Mark labor as causal		
<b>Vehicle Wash/Loaner</b>	Do not claim wash/loaner under this action		
<b>Criteria I.D.</b>	F8		
<b>LABOR</b>			
	<b>Labor Op</b>	<b>Time Units</b>	<b>Description</b>
	6644 19 50	SEE ELSA	Cowl panel trim remove+reinstall
	2706 13 99	10	Torque positive battery terminal

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- Additional Actions** Some of the affected vehicles may be involved in additional Actions. Please check your Elsa Campaign/Action Information screen so that any *additional required work can be done simultaneously*.
- Verifying Vehicle Eligibility** To verify vehicle eligibility for this Update, *always* check the Elsa Campaign/Action Information screen. The Elsa system is the *only* binding inquiry and verification system; other systems are not valid and *may result in non-payment* of a claim.
- Help for Claim Entry** For questions regarding claim entry, contact Audi Warranty.
- Required Customer Notification** Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

## Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check Elsa for the most current version of this document.