



Date: March 21, 2022  
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager,  
General Manager & Parts Manager  
From: Audi Customer Protection  
Subject: Upcoming Update 97GG / Securing Positive Battery Terminal – (NVLW)  
Certain 2022 Model Year Audi e-tron GT Vehicles

We would like to inform you of an upcoming Update, code 97GG.

**What vehicles are affected?**

There are 2 Audi vehicles in the U.S. and 1 vehicle in Canada affected by this Update. Check your daily campaign open inventory report or OMD for affected vehicles in your inventory.

**What is the issue?**

On a small number of Audi e-tron GT vehicles manufactured within a specific period, the wiring harness for the positive terminal on the 12 Volt battery may not have been tightened to the specific torque due to a production irregularity.

**What does the repair procedure involve?**

The wiring harness for the positive terminal on the 12 Volt battery must be tightened to the specified torque.

**When will the Update be available?**

This Update will be visible in Elsa and ServiceNet on or about March 22, 2022.

Please refer to the Elsa campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on Elsa and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the “New and CPO Inventory Open Campaign/Action Listing” report from the OMD Web system.

Dealers must ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.