Subject: Time Recording Waiver for Recall 09D9

Warranty Information

Questions - For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or <u>warranty.helpline@vw.com</u>.

Time Recording Waiver for Recall 09D9

General Communication

Recall 09D9 instructs dealers to install the required Load Carrying Capacity Reduced Label in the affected vehicle. Because this action does not require technical expertise, many dealers may have personnel other than technicians perform this recall.

As a result, Volkswagen Warranty is waiving the requirement for time punching for all dealer personnel on all 09D9 Recall claims. All other standard documentation requirements are still required.

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This document conveys Volkswagen Warranty general information.



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