



# Warranty Information

## General Communication

Number: VWC-22-08

### Subject: Time Recording Waiver for Recall 09D9

Date: Mar. 31, 2022

**Questions** - For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or [warranty.helpline@vw.com](mailto:warranty.helpline@vw.com).

This document conveys Volkswagen Warranty general information.

## Time Recording Waiver for Recall 09D9

Recall 09D9 instructs dealers to install the required Load Carrying Capacity Reduced Label in the affected vehicle. Because this action does not require technical expertise, many dealers may have personnel other than technicians perform this recall.

As a result, Volkswagen Warranty is waiving the requirement for time punching for all dealer personnel on all 09D9 Recall claims. All other standard documentation requirements are still required.

Document Revision Table	
Publish Date	Reason For Update
03/31/2022	Original publication