

Subject: Engineering Information (EI) – Engine Coolant Reservoir Being Overfilled with Discolored Coolant, Shudder, Shake, Vibration, Harsh Shift, Delayed Shift and/or Slipping Transmission Performance

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PIE and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

This EI has been revised to end the need for information from the field. Please discard PIE0676.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission: (Automatic)
		from	to	from	to		
Cadillac	CT4	2020	2022	—	—	LSY	MHS, M5N
	CT5						
	CT6	2019	2020				MHS
	Escalade Models	2021	2022			LM2	MQC
Chevrolet	Silverado 1500 (New Model)	2019	2019			LM2, L3B	MQE, MQB, MQC
	Silverado 1500	2020	2021				
	Silverado 1500 LTD (RPO J21, 12th VIN Digit = 4 or less)	2022	2022				
	Silverado 1500 New (RPO J22, 12th VIN Digit = 5 or greater)						
	Suburban	2021		LM2	MQC		
	Tahoe						
GMC	Sierra 1500 (New Model)	2019	2019	LM2, L3B	MQE, MQB, MQC		
	Sierra 1500	2020	2021				
	Sierra 1500 Limited (RPO J21, 12th VIN Digit = 4 or less)	2022	2022				
	Sierra 1500 New (RPO J22, 12th VIN Digit = 5 or greater)						

	Yukon Models	2021				LM2	MQC
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If you encounter a vehicle with the above condition, refer to SI for further diagnosis.

Version	2
Modified	Released January 24, 2022 March 30, 2022 – Ended the need for further information from the field.