

Technical product information

| | |
|------------------------|---|
| Topic | Front brake squeal - 1.8 KHz to 1.9 KHz |
| Market area | Bentley: worldwide (2WBE) |
| Brand | Bentley |
| Transaction No. | 2054862/7 |
| Level | EH |
| Status | Approval |
| Release date | |

New customer code

| Object of complaint | Complaint type | Position |
|------------------------------|------------------|----------|
| running gear -> brake system | noise, vibration | |

Vehicle data

Bentayga series

Sales types

| Type | MY | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| 4V1* | 2017 | E | | * | * | * |
| 4V1* | 2018 | E | | * | * | * |
| 4V1* | 2019 | E | | * | * | * |
| 4V1* | 2020 | E | | * | * | * |
| 4V1* | 2021 | E | | * | * | * |

Documents

| Document name |
|----------------------------|
| master.xml |

Customer statement / workshop findings

Front brake squeal with a frequency of 1.8 KHz to 1.9 KHz

Technical background

Modified front brake Callipers and modified front brake disc guard plates are available on receipt of a qualifying DISS query

Referring to Figure 1, the replacement front callipers have a Dynamic absorber fitted (A), the brake disc guard plates (B) are pre modified to fit around the absorber

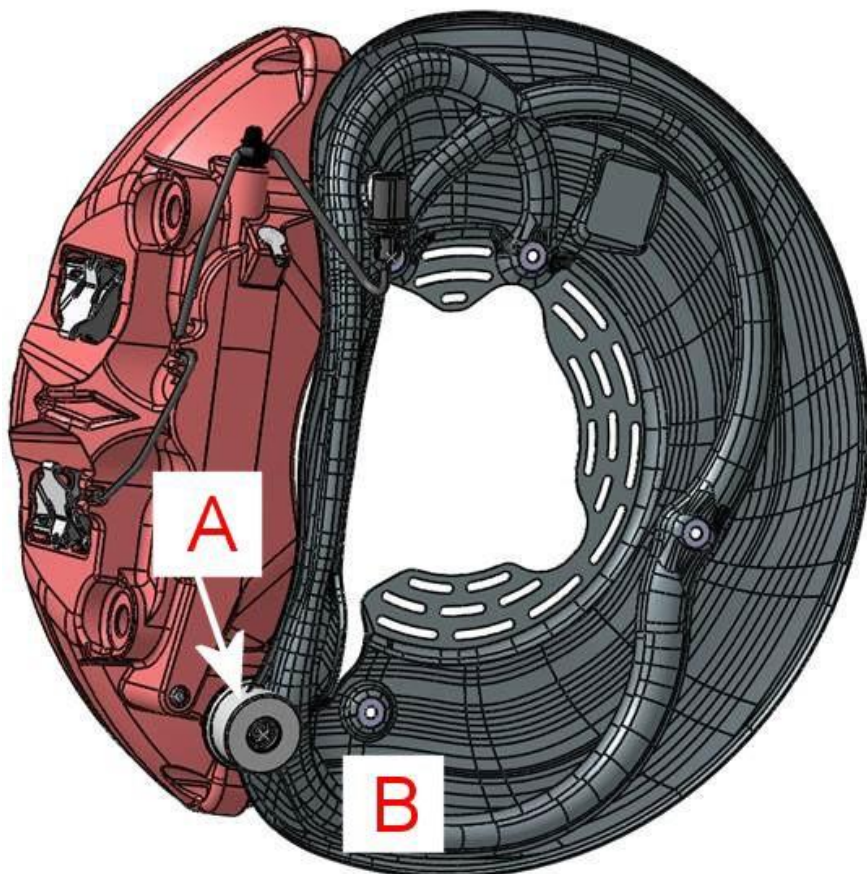


Figure 1

[Revision history](#)

2054862/7 - Parts information section has been updated (part numbers added for the left and right brake disc guard plates)

[Production change](#)

Not applicable

[Measure](#)

1) Refer to Brake Noise Identification TPI 2052785/5 and supply a recording and confirmation of the brake squeal including frequency

Refer to the Bentley Hub (Reference TPI 2054862/-) for an example of the specific brake noise

- Confirm the brake components are in a serviceable condition

Should the brake discs or brake pads not be in a serviceable condition this must be amended and retested to confirm if the squeal is still evident before replacing the brake callipers and brake disc guard plates

Normal Warranty and Elsa pro guidelines apply regarding brake disc and pad replacement

IMPORTANT: For frequency analysis the noise recording equipment Bentley Motors recommends is - Chassis ear tool WT 10437

- If the sound recording produces a frequency of 1.8 to 1.9KHz and the brake components are in a serviceable condition carry out the onward instructions
- *NOTE: Within this procedure there are single use items, please ensure you have stock of the suggested parts prior to starting the*

procedure – Refer to applicable repair manual chapters and the ETKA parts catalogue

Removal of original components

2) Remove both front brake callipers and brake pads - Refer to Repair manual Rep.Gr 47

- Remove both front brake discs - Refer to Repair manual Rep.Gr 46
- Remove both front brake disc guard plates - Refer to Repair manual Rep.Gr 46

Should the brake discs and/or brake pads not be in a serviceable condition the applicable parts must be replaced NOTE: Normal Warranty and Elsa pro guidelines apply regarding brake disc and pad replacement

Fitting the replacement modified components

3) Fit both front brake disc guard plates - Refer to Repair manual Rep.Gr 46

- Fit both front brake discs - Refer to Repair manual Rep.Gr 46
- Fit the replacement front brake callipers and brake pads - Refer to Repair manual Rep.Gr 47
- Referring to Figure 2, once fitted check and confirm the disc guard plates are not touching the brake calliper Dynamic absorber

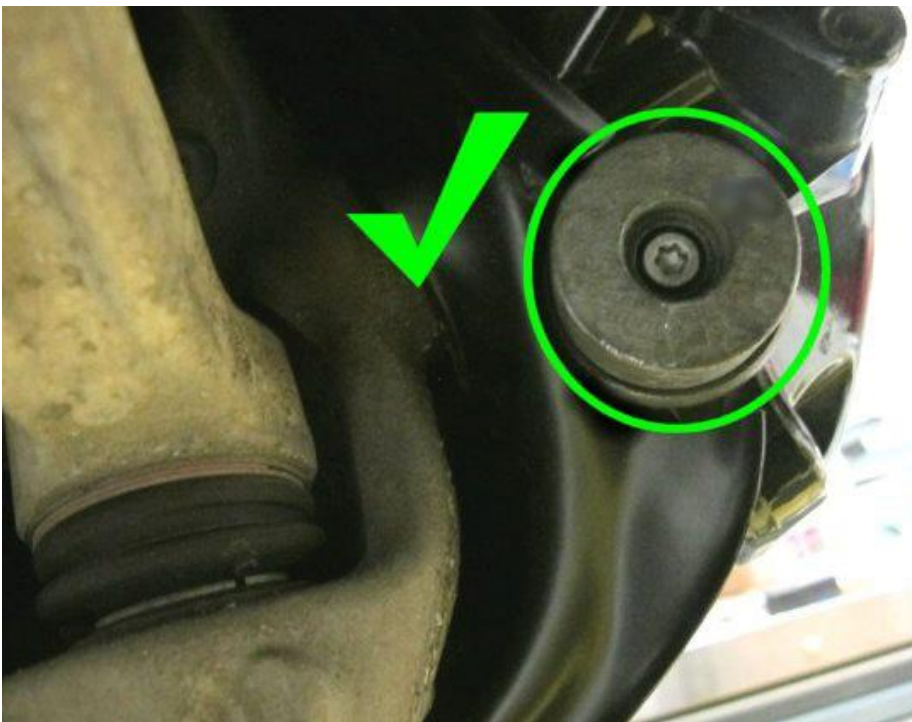


Figure 2

Warranty accounting instructions

Right and Left hand front - Guard plate and Calliper removal and refitting

WarrantyType 110 or910

Damage Service Number 47 39

Damage Code 00 20

Labour

Labour Operation Code 47 39 42 00

Time 190 Time units

Frequency diagnosis including road test

Labour

Labour Operation Code 47 01 01 00

Time 80 Time units (includes road test 01 21 00 00 - 50 Time units)

Parts information

| Description | Part Number |
|-----------------------------|-------------|
| Left brake disc guard plate | 36A615311A |

| | |
|------------------------------|---------------|
| Right brake disc guard plate | 36A615312A |
| Right hand calliper (Black) | 36A615108D |
| Left hand calliper (Black) | 36A615107D |
| Right hand calliper (Red) | 36A615108E |
| Left hand calliper (Red) | 36A615107E |
| Disc guard plate fixings | Refer to ETKA |
| Front Calliper fixings | Refer to ETKA |