

**\* \* TECHNICAL INFORMATION NOTICE \* \***

**DATE:** March 18, 2022  
**TO:** Mitsubishi Motors US Service and Parts Managers  
**RE:** Alabama Law Enforcement Agency Letterhead – Takata  
**TIN NO.** Recalls TIN-22-00-006

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**AFFECTED VEHICLES:** Certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV

**PURPOSE:**

With permission from the Alabama Law Enforcement Agency, on March 21, 2022, MMNA will be mailing letters to owners, with Alabama addresses, of certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV vehicles with open Takata recalls. These notification letters will be printed on an Alabama Law Enforcement Agency letterhead and mailed in an envelope with MMNA's Alabama mail processing return address. Please take the time to familiarize yourself with the attached letter and envelope as some owners may ask you about their authenticity.

MMNA has ample inventory of Takata recall parts. To minimize any customer inconvenience, be sure your dealership has an adequate supply of recall parts on hand.

Thank you in advance for your immediate attention. Should you have any questions, please do not hesitate to contact your District Parts and Service Manager.

[NAME]  
[ADDRESS]

## URGENT AIRBAG SAFETY RECALL: IMMEDIATE ACTION REQUIRED!

The Alabama Law Enforcement Agency (ALEA) is alerting you about a dangerous, recalled airbag in a vehicle registered in your name:

[YEAR] MITSUBISHI [MODEL]  
VIN: [XXXXXXXXXXXXXXXXXX]

### ACT NOW TO PROTECT YOURSELF & YOUR PASSENGERS!

Call Mitsubishi at 1-855-681-6147 or visit [www.mitsubishicars.com/recall](http://www.mitsubishicars.com/recall) to schedule your **FREE** recall repair. If needed, **FREE** towing and **FREE** alternate transportation may be available to you.

Dear [First Name]:

According to records from Mitsubishi, your vehicle has a dangerous, recalled airbag. If the airbag deploys, a part inside may explode and spray sharp metal fragments that could ***seriously injure or even kill*** you or someone in your vehicle.

### THE RECALL REPAIR IS **FREE** – PARTS ARE AVAILABLE NOW!

Call 1-855-681-6147 or visit [www.mitsubishicars.com/recall](http://www.mitsubishicars.com/recall) to schedule your **FREE** recall repair.

Mitsubishi is one of 19 vehicle manufacturers affected by this urgent airbag safety recall. The National Highway Traffic Safety Administration (NHTSA) reports 19 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect.

Please encourage your family and friends to check for vehicle safety recalls using their Vehicle Identification Number (VIN) at [NHTSA.gov/recalls](http://NHTSA.gov/recalls).

***Your safety on Alabama roadways is our top priority!***

If you believe that Mitsubishi or your Mitsubishi retailer is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [NHTSA.gov](http://NHTSA.gov). Although the Alabama Law Enforcement Agency supports this letter, its cost was paid for entirely by Mitsubishi. Taxpayer dollars were not used.

[NAME]  
[ADDRESS]

**NOTIFICACIÓN URGENTE DE SEGURIDAD: ¡ES NECESARIO QUE ACTÚE DE INMEDIATO!**

La Fuerza de Seguridad del Estado de Alabama (ALEA) le está contactando porque tiene una bolsa de aire defectuosa y peligrosa en el vehículo registrado a su nombre:

[MODEL] MITSUBISHI [YEAR]  
VIN: [XXXXXXXXXXXXXXXXXX]

**¡RESPONDA AHORA PARA GARANTIZAR SU PROTECCIÓN Y LA DE SU PASAJEROS!**

Llame Mitsubishi al 1-855-681-6147 o visite [www.mitsubishicars.com/recall](http://www.mitsubishicars.com/recall) para coordinar su reparación **GRATIS**. Si es necesario, usted puede recibir servicios **GRATIS** durante la reparación, como un vehículo prestado u servicio de remolque.

Estimado/a [First Name]:

Hemos recibido información de Mitsubishi, que su vehículo tiene una bolsa de aire defectuosa y peligrosa. Si la bolsa de aire despliegan, una pieza puede explotar y lanzar fragmentos filoso de metal que podría **herir gravemente o matar** a alguien en su vehículo.

**¡LA REPARACIÓN ES GRATIS – LAS PIEZAS NECESARIAS ESTÁN DISPONIBLES AHORA!**

**Llame al 1-855-681-6147 o visite [www.mitsubishicars.com/recall](http://www.mitsubishicars.com/recall) para coordinar su reparación GRATIS.**

Mitsubishi es uno de los 19 fabricantes de vehículos afectados por esta notificación de seguridad. La Administración Nacional de Seguridad del Tráfico en las Carreteras (NHTSA) reporta 19 muertes confirmadas en los Estados Unidos y cientos de presuntas lesiones como resultado de este defecto.

Por favor hable con sus familiares y amigos para que verifiquen las notificaciones de seguridad de sus vehículos utilizando el número de VIN en [NHTSA.gov/recalls](http://NHTSA.gov/recalls).

***Su seguridad vial suya en Alabama es nuestra mayor prioridad!***

Si usted cree que Mitsubishi o su agencia Mitsubishi le ha fallado o no puede arreglar el defecto de forma gratis y en un tiempo razonable, puede enviar su queja al Administrador a National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, o llamar a la línea gratis de Seguridad Vial al 1-888-327-4236 (TTY: 1-800-424-9153), o visitar el sitio web [NHTSA.gov](http://NHTSA.gov). Aunque la "Fuerza de Seguridad del Estado de Alabama" respalda esta carta, la misma fue sufragada totalmente por Mitsubishi. No se utilizaron los recursos/dólares de los contribuyentes.



Alabama Law Enforcement Agency  
2029 Airport Blvd.  
Suite B #220  
Mobile, AL 36606



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