



**Doors** 

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March 7, 2022

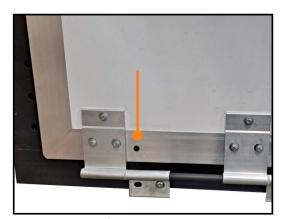
## **Product Improvement Notice - Weep holes added to Weatherproof Ramp Doors**

**Dear Valued Customer:** 

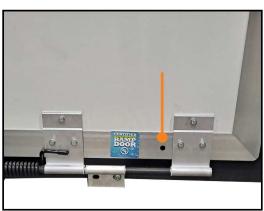
Please be advised, as part of a continuous focus on product improvement, Lippert intends to add weep holes to our Weatherproof Ramp Doors to assist with water drainage.

The two 1/2" weep holes will be located on the main rail extrusion surface. Permanent plastic inserts will be installed to protect and conceal the holes, while still allowing water drainage. The door was originally designed for water runout, so water will still drain out through bolt holes and corners. The weep holes allow for faster, more controlled water runout to keep water from building up when the door is closed.

There is no change in installation or operation with this product improvement. There is no price change and no part number change. The change will be made on a running basis in mid- to late-March.



**Left Weep Hole** 



**Right Weep Hole** 



**Protective Insert** 

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

**Scott McKinnon** 

Product Manager c: 269.832.6800 smckinnon@lci1.com

## **Frequently Asked Questions:**

- 1. Will a new part number be required? No, there is no new part number.
- 2. Does the price change for the item? No, there is no price change.
- **3. Is the new part wholly interchangeable with the previous version of the part?** Yes, the ramp doors are interchangeable with or without weep holes.
- **4. Does the customer need to replace inventory?** No, the change will be made on a running basis, starting midto late-March.