



March 8, 2022

Product Substitution Notice - Countertops

Dear Valued Customer:

Due to material shortages at our vendor, a substitute countertop color was used for a short time to ensure there was no disruption in OEM orders.

The original countertop color is Canadian Falls. The substitute color is Arebescato Nova.



Canadian Falls



Arebescato Nova

Forest River production approved the substitute with the vendor. There is no difference in product quality or installation with the countertop substitution. The current countertops are back in stock, so the only consideration at this time is for service/replacement. Lippert representatives will ensure the correct color is sent for any service/replacement concerns.

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

c: 574.849.1742

mogle@lci1.com

Frequently Asked Questions:

- 1. Will a new part number be required?** No, there is no new part number.
- 2. Does the price change for the item?** No, there is no price change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** No, the countertops are not interchangeable. Lippert representatives will ensure the correct countertop is provided for service.
- 4. Does the customer need to replace inventory?** No, the current countertops are back in stock. The substitute countertops were equal in quality.