

34 Oil is found leaking from the transmission case side bolts

34 22 55 2061714/2 April 7, 2022. Supersedes Technical Service Bulletin Group 34 number 20-50 dated December 17, 2020, for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|--|------|-----------|------------------------------|
| A4, A5, A5 Cabriolet, and A5 Sportback | 2021 | All | 0CJ Transmission |
| A6, and A6 allroad | 2021 | All | 0CJ or 0HL Transmission |
| A7, and A7 e quattro | 2021 | All | 0CJ, 0HL or 0DK Transmission |
| Q5, Q5 e quattro, and Q5 Sportback | 2021 | All | 0CJ or 0DK Transmission |

Condition

| REVISION HISTORY | | |
|------------------|------------|--|
| Revision | Date | Purpose |
| 2 | - | Revised Warranty (Damage Code Updated) |
| 1 | 12/17/2020 | Initial publication |

Customer states:

An oil leak was noticed under the vehicle.

Or

• A transmission malfunction message is displayed in the instrument cluster.

Or

• Gear noises are heard.

Workshop findings:

• Oil is found leaking from the transmission case from the bolts on the side of the case.

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Technical Background

Leaks on the transmission case. The oil loss is caused by missing seals from bearing plate bolts.

Production Solution

Not applicable.

Service

- 1. Clean and remove all oil residue from the transmission and allow the surface to dry.
- 2. Confirm the exact location of the leak by applying oil leak tracing powder to the suspected areas of the leak. Do not use oil dyes in any Audi transmission.



3. Check the bearing plate bolts for oil leakage (Figures 1 - 2).

Tip: Document your findings with photos for your records. Photos should:

- Have a date stamp and VIN reference.
- Be taken in focus and with sufficient light.



Figure 1. Bearing plate bolts.



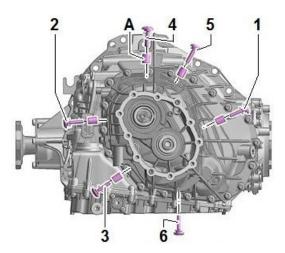


Figure 2. Location of all 6 bolts for the bearing plate.

- 4. If the oil leak is from one or more of the bearing plate bolts proceed to Step 6 and perform the repair in this TSB.
- 5. If the oil is leaking from anywhere else on transmission, this TSB does not apply and you should continue with your diagnosis and repair according to warranty policies and procedures.
- 6. Replace the bolt or several bolts (Only replace the bolts that are leaking) according to the repair manual. You may have to remove the transmission to access some of the bolts.
- 7. Check and top up the MTF oil level.
- 8. Test drive the vehicle and recheck for leaks

Warranty

| Claim Type: | • 110 up to 48 Months/50,000 Miles. |
|-----------------|--|
| | G10 for CPO Covered Vehicles – Verify Owner. |
| | If vehicle is outside any warranty, this Technical Service Bulletin is informational only. |
| Service Number: | 3435 |



| Damage Code: | 0050 | | |
|-------------------|---|--------------|---|
| Labor Operations: | Remove and install gearbox (if necessary to access upper or side bolts) | 3435 19XX | See SRT with associated operations |
| | Replace leaking bolts as necessary | 3435 5199 | 50 TU |
| Diagnostic Time: | GFF | 0150 0000 | Time stated on the diagnostic protocol (Max 50 TU) |
| | Road test prior to service procedure | No allowance | 0 TU |
| | Road test after service procedure | 0121 0004 | 10 TU |
| Claim Comment: | As per TSB 2061714/2 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

| Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. | | | |
|---|--|---|--|
| Part Number | Part Description | Quantity | |
| See ETKA | Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual | See ETKA/ELSA | |
| WHT009043 | Hexagon socket head bolt | As needed | |
| G 055549A2 | Transmission oil MTF | As needed to correct level (4 liters max) | |



| G 001900A1 (or | Oil leak locating spray | (Shop Supply) |
|----------------|-------------------------|---------------|
| equivalent) | | |

Additional Information

All parts and service references provided in this TSB (2061714) are subject to change and/or removal.

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