

# **Service Bulletin**

# TECHNICAL

#### Subject: Poor Engine Performance in Extremely Cold Weather Conditions for LSY Engines, Charge Air Cooler Icing, Malfunction Indicator Lamp (MIL) Illuminated with P0299

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
Dranu.	WOdel.	from	to	from	to		
Buick	Envision	2021	2022			LSY	

Additional Options (RPOs)       Equipped with LSY Engines only         Condition       Some customers may comment on one or more of the following conditions when driving in extremely cold weather conditions (-18°C or less / 0°F or less): <ul> <li>Loss of power</li> <li>Hesitation on acceleration</li> <li>Stalling condition</li> <li>Malfunction Indicator Lamp illuminated P0299</li> </ul> Cause         This condition may be caused by ice accumulation in the charge air cooler (CAC), restricting air flow.    Correction            Correction         A winter crille course has been released to address this issue	Involved Region or Country	North America
Condition       in extremely cold weather conditions (-18°C or less):         Loss of power       . Hesitation on acceleration         • Loss of power       . Hesitation on acceleration         • Stalling condition       . Malfunction Indicator Lamp illuminated P0299         Cause       This condition may be caused by ice accumulation in the charge air cooler (CAC), restricting air flow.         Correction       Image: Correction         Image: Correction       Image: Correction	Additional Options (RPOs)	Equipped with LSY Engines only
Correction     Image: Contract of the second s	Condition	<ul> <li>in extremely cold weather conditions (-18°C or less / 0°F or less):</li> <li>Loss of power</li> <li>Hesitation on acceleration</li> <li>Stalling condition</li> </ul>
602952	Cause	This condition may be caused by ice accumulation in the charge air cooler (CAC), restricting air flow.
	Correction	A winter grille cover has been released to address this issue.

#### **Service Procedure**

Instructions for installation are included with the grille cover.

The cover can be installed by the technician initially but the technician needs to educate the customer on the removal process after the winter season ends and how the customer will reinstall the cover the following winter season.

One time installation of the winter grille cover is covered under warranty. This can be installed and charged to the unique labor operation code provided in this bulletin.

**Important:** The winter grille cover should be installed in extreme cold weather and removed when the winter season changes.

## Important: Additional covers and repeat installation are customer pay.

**Important:** Refer to #PIP5540J: Diagnostic Tip: Poor Engine Performance Or CEL On In Cold Ambient Temperatures On Vehicles Equipped With Turbocharged Gasoline Engines May Set One Or More Of The Following DTCs P0299 P2227 for additional service information on cleaning the CAC prior to winter grille cover installation.

**Note:** Clean the surface before installing the winter grille cover.

### **Parts Information**

Causal Part	Description	Part Number	Qty
Х	COVER PKG- FRT GRL OPG	85513002	1

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086448*	One Time Installation of Grille Cover	0.2 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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