



# Technical Service Bulletin

## 72 Rear backrest release in the luggage compartment is inoperative

72 22 42 2062113/4 April 16, 2022. Supersedes Technical Service Bulletin Group 72 number 21-35 dated July 16, 2021, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4 allroad	2017	All	Not Applicable
A5, A5 Cabriolet, and RS 5	2018 – 2023		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (Added model years)
3	07/16/2021	Revised header (Added MY22) Revised <i>Required Parts and Tools</i> (Updated Quantity)
2	02/25/2021	Revised <i>Required Parts and Tools</i> (Updated part number)

### Customer states:

- The second-row backrests are not folding when the release levers in the luggage compartment are operated/pulled.

### Workshop findings:

The backrest release levers in the luggage compartment do not provide feedback/resistance when pulled. The levers feel loose. The backrests only move forward approximately 1/8 inch and the red backrest latch markings protrude. The backrests do not fold forward.

## Technical Background

The Bowden cable disengages from its attachment point and does not release the backrest latch.



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In some cases, this results in damage to the Bowden cable or to its attachment point in the luggage compartment side trim.

## Production Solution

Not applicable.

## Service

1. If the second-row backrest release lever is without resistance or feels loose, the Bowden cable in the luggage compartment side trim has become disengaged (Figure 1).



*Figure 1. Bowden cable is disengaged from the attachment point.*

2. Remove the luggage compartment side trim of the affected side according to the repair manual in Elsa.
3. Inspect the Bowden cable and the backrest release mechanism for any damage.



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4. Reinstall the Bowden cable in the backrest release mechanism and secure it with a tie wrap (Figure 2).



*Figure 2. The Bowden cable; reinstalled and secured with a tie wrap.*

5. Check the operation of both backrest release levers in the luggage compartment.
6. Reinstall the luggage compartment side trim.

## Warranty

Claim Type:	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
Service Number:	7263		
Damage Code:	0010		
Labor Operations:	Repair backrest latch, one side	7263 4999	20 TU
	Repair backrest latch, both sides	7263 5099	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU



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	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2062113/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
N 10647801	Tie wrap	Shop Supply

## Additional Information

All parts and service references provided in this TSB (2062113) are subject to change and/or removal.

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