



# Technical Service Bulletin

## PSS 93 Red battery symbol, DTC P0B1300 is stored in the hybrid battery management module

93 22 71 2062211/4 April 16, 2022. Supersedes Technical Service Bulletin Group 93 number 22-64 dated February 8, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A7 e quattro	2021	All	Not Applicable
Q5 e quattro	2020 – 2022	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Service</i> (Updated estimated date of software solution) Revised Header (Removed A8 vehicles)
3	02/08/2022	Revised Header (Corrected an Elsa display issue) Revised <i>Service</i> (Updated estimated date of software solution)
2	09/16/2021	Revised <i>Service</i> (Updated estimated date of software solution)

### Customer States:

- In the instrument cluster, the red battery symbol is shown with the text “Electrical system: fault. Safely stop vehicle” (Figure 1).
- After switching the ignition on and then off again, the warning lamp is off and the vehicle works again.



Figure 1. Red battery symbol.

### Workshop Findings:

- The following DTC is stored in the hybrid battery management module, J840 (address word 008C):
- DTC P0B1300** (Hybrid/HV battery current measurement sender 1/2 variation) with symptom code 14348.

This PSS applies if one of the following DTC Combinations is logged in the hybrid battery management module, J840 (address word 008C):



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DTC	Description	DTC #2
POB1300	Only entry in 008C	-
POB1300	In combination with	P33F000
POB1300	In combination with	U059B00

The PSS **does not apply** if other DTCs in addition to the above combinations are logged in the hybrid battery management module, J840 (address word 008C). In this case, the PSS does not apply, continue diagnosis outside of the PSS.

## Technical Background

There are certain issues with the internal communication between the battery junction box and the power/voltage sensor, which are very unlikely for the customer to experience again.

## Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

## Service

1. Explain to the customer that a solution is expected by the end of Q3 2022 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in ELSA.

## Warranty

Claim Type:	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li></ul>
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	<ul style="list-style-type: none"><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
Service Number:	9327		
Damage Code:	0039		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2062211/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (2062211) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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