



Technical Service Bulletin

48 Steering column clicks when it is adjusted vertically

48 22 25 2064535/2 April 28, 2022. Supersedes Technical Service Bulletin Group 48 number 21-11 dated September 16, 2021, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2017 – 2023	All	Not Applicable
Q8	2019 – 2023		
SQ7, SQ8, and RS Q8	2020 – 2023		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>header</i> (added Model Year)
1	09/16/2021	Initial publication

Customer States:

- There are noises when adjusting the steering column vertically (clicking noise).

Workshop Findings:



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- Noises can be reproduced.
- The noise comes from the pin/hinge area of the steering column

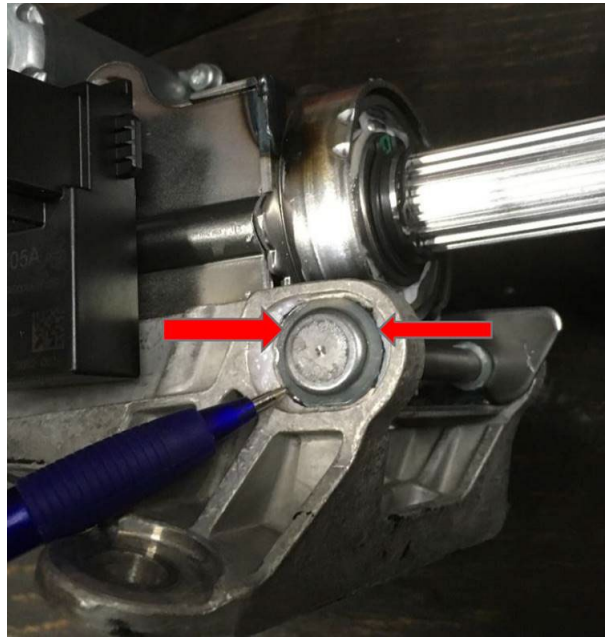


Figure 1. Lower pin/hinge – steering column.

Technical Background

Steering column was assembled under tension.

Production Solution

Not applicable.

Service



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Replace the bolts marked in the (Figure 2) according to the instructions in Elsa at Repair Manual, *Chassis >> 48 Steering >> Steering Column*.



Note:

- It is crucial to follow the tightening sequence and torque specification exactly.
- Use new bolts only.

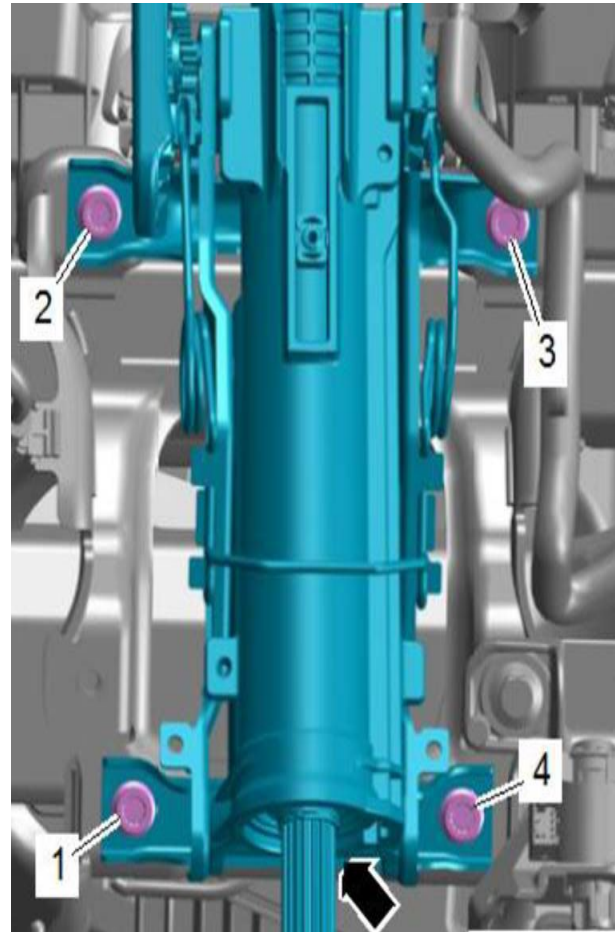


Figure 2. Steering column bolts.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.
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Service Number:	4818		
Damage Code:	0020		
Labor Operations:	Replace the steering column bolts	4814 0999	50 TU
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2064535/2		

All warranty claims submitted for payment must be in accordance with the Audi Warranty Policies and Procedures Manual. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA

Additional Information

More information on this system can be found in the following resources:

- Elsa: Chassis >> 48 Steering >> Steering Column.



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All part and service references provided in this TSB (2064535) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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