

The Goodyear Tire & Rubber Company

Akron, Ohio 44316-0001

April 26, 2022

Goodyear Customer Satisfaction Campaign **295/75R22.5 Endurance LHS, LR G & LR H**

Dear Tire Dealer:

The Goodyear Tire & Rubber Company is aware that some **295/75R22.5 Endurance LHS, LR G and LR H** commercial truck steer tires manufactured week **4821** (“subject tires”) have experienced crown separations and some center rib detachments that have resulted in adjustments and property damage claims. Due to the level of customer dissatisfaction, we have decided to conduct this proactive Customer Satisfaction Campaign to replace the subject tires.

Tire Involved in the 295/75R22.5 Endurance LHS Customer Satisfaction Campaign

Size	Type	Product Code	Load Range	TIN (DOT#)
295/75R22.5	Endurance LHS	756-220-753	H	MC37C8BW4821
295/75R22.5	Endurance LHS	756-603-753	G	MC37JMBW4821

Records indicate that you may have purchased one or more of the subject tires. We ask that you contact any customers or dealers who may have purchased one or more of these tires from you and ask for the tires to be returned for inspection and replacement. In addition, please check any tires remaining in your inventory to determine if they are part of the campaign, and per the attached Product Service Bulletin, return them as well using the warranty return process. We are also attaching a customer letter that should be forwarded to your customers that purchased these tires.

If you have questions, please contact your National Field Manager Product Service. Contact information for your National Field Manager Product Service, can be found in the Adjustment Procedure Guide or on Tire-HQ.

Sincerely,

The Goodyear Tire & Rubber Company