

The Goodyear Tire & Rubber Company

Akron, Ohio 44316 - 0001

April 28, 2022

Goodyear Customer Satisfaction Campaign **295/75R22.5 Endurance LHS, LR G & LR H**

Dear Fleet Customer:

The Goodyear Tire & Rubber Company is aware that some **295/75R22.5 Endurance LHS, LR G and LR H** commercial truck steer tires manufactured during week **4821** (“**subject tires**”) have experienced crown separations and some center rib detachments that have resulted in adjustments and property damage claims. Due to the level of customer dissatisfaction, we have decided to conduct this proactive Customer Satisfaction Campaign to replace the subject tires.

Records indicate that you may have purchased one or more of the subject tires. You should contact the nearest authorized Goodyear Commercial Tire and Service Network location or authorized Goodyear commercial truck tire dealer and arrange for them to inspect your 295/75R22.5 Endurance LHS steer tires to determine if they qualify for free replacement. If your commercial truck is found to be fitted with qualifying Endurance LHS tires, they will be replaced at no-charge.

DESCRIPTION OF TIRES COVERED

Size	Type	Load Range	DOT# Range
295/75R22.5	Endurance LHS	H	MC37C8BW4821
295/75R22.5	Endurance LHS	G	MC37JMBW4821

HOW TO OBTAIN A TIRE INSPECTION

Contact the Goodyear Commercial Tire and Service Network location or authorized Goodyear commercial truck tire dealer where you purchased the tires or contact the nearest Goodyear truck tire retailer. To find the nearest retailer, go to goodyeartrucktires.com and enter your location information in the Find A Dealer area or call 1-866-353-3847. The retailer will inspect the tires and let you know if they qualify for replacement as part of this campaign.

CUSTOMER SATISFACTION CAMPAIGN DURATION

This campaign will end October 31, 2022. Please arrange for a tire inspection as soon as possible.

IF YOU HAVE A PROBLEM

If further assistance is required, please contact Goodyear Consumer Relations, D728 at 200 Innovation Way, Akron, Ohio 44316, or by calling toll free 1-800-592-3267.

We apologize for any inconvenience this may cause you and thank you for your attention to this important matter. Your continued satisfaction is of the utmost importance to Goodyear.

Sincerely,

The Goodyear Tire & Rubber Company