

Model Series 167: Seats Malfunction In 2nd or 3rd Seat Row

Topic number	LI91.12-P-073742
Version	3
Function group	91.12 - Rear seats
Date	4/13/22
Validity	BR167
Reason for change	Update to Remedy

Complaint

- Seats cannot be adjusted
- Seats cannot be folded
- Seats in the 2nd seat row cannot be locked or unlocked
- Normalization cannot be performed in its entirety using XENTRY

Cause

Under analysis

Remedy

Make sure a battery charger is connected to vehicle while performing all testing

Please perform the following checks that help to resolve most concerns:

#1 - Make sure seat control units have latest software installed on them.

#2 - For seat folding concerns, pay careful attention to the lock mechanism and ensure it is fully releasing. If the locking mechanism is short-stroking, please replace associated Bowden cables.

#2a - Seat folding concerns can also be related to binding of the seat frame. To remedy, loosen torque off bolts holding seat frame to car. Shift seat frame and ensure there is no binding. Re-torque bolts securing seat frame to car and re-test.

#3 - For seats showing unlocked in the IC when fully locked, please check seat frame carefully for small microswitches that can be damaged.

#4 - For seats moving forward but not folding upward (2nd row), please ensure the 4 small clips are still located on the inner and outer rails of the seat. If they are broken (example being passenger kicking them), the seat will not fold up.

If seat concerns are still not resolved, please create seat control unit logs N32/5 and N32/6 and submit them along with information of initial checks via a PTSS case.

XENTRY TIPS

Symptoms				
Body > Seat > Seat adjustment > Function error				
Body > Seat > Seat adjustment > Does not lock				
Body > Seat > Seat adjustment > Does not unlock				

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note