

**Subject:**

**CORROSION ON THE LIFTGATE LOCK STRIKER**

**Bulletin No.: 09-015/22**

**Last Issued : 04/19/2022**

**BULLETIN NOTES**

**APPLICABLE MODEL(S)/VINS**

2019-2021 Mazda3 (Japan built) with VINS lower than JM1BP\*\*\*\*\*338571 (produced before April 13, 2021)

2020-2021 CX-30 with VINS lower than 3MVDM\*\*\*\*\*300257 (produced before July 4, 2021)

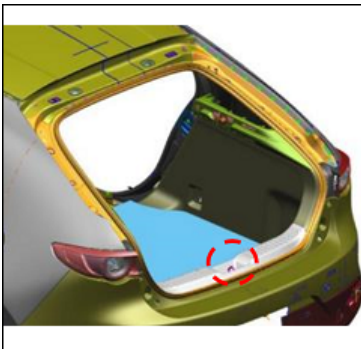
2017 (US spec)/2018 (Mexico spec)-2020 CX-5 with VINS lower than JM3KF\*\*\*\*\*869655 (produced before August 25, 2020)

2021 (US spec)/2021.5 (Canada spec) CX-5 (with 10.25" center display) with VINS lower than JM3KF\*\*\*\*\*407476 (produced before April 13, 2021)

2021 (Canada spec/Mexico spec) CX-5 (with 8" center display) with VINS lower than JM3KF\*\*\*\*\*133247 (produced before April 13, 2021)

**DESCRIPTION**

Some vehicles may exhibit corrosion on the liftgate lock striker.



This may be caused by water penetrating from micro cracks existing on the lock striker's coating surface that reacts with zinc contained in the undercoating and produces the corrosion. To eliminate this concern, a modified undercoating has been established for the liftgate lock striker.

Customers having this concern should have their vehicle repaired using the following repair procedure.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

**REPAIR PROCEDURE**

1. Verify the customer concern.
2. Replace the liftgate lock striker with a modified one according to the instructions on MGSS.
  - Mazda3 (LIFTGATE LOCK STRIKER REMOVAL/INSTALLATION)
  - CX-30 (LIFTGATE LOCK STRIKER REMOVAL/INSTALLATION)
  - 2017-2020 (US spec)/2021 (Mexico spec)/2021.5 (Canada spec) CX-5 (LIFTGATE LOCK STRIKER REMOVAL/INSTALLATION)
  - 2021 (US spec)/2021.5 (Canada spec) CX-5 (LIFTGATE LOCK STRIKER REMOVAL/INSTALLATION)
3. Verify the repair.

**PARTS INFORMATION**

Parts Number	Description	Qty.	Notes
D652-62-361A	Striker, Lock	1	For D652-62-361 or KW81-62-361

**WARRANTY INFORMATION****NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	53
Damage Code	9Y
Part Number Main Cause	D652-62-361A
Quantity	1
Operation Number / Labor Hours:	XXS3HXRX / 0.2 Hrs. (Mazda3, CX-5) XXS3HXRX / 0.3 Hrs. (CX-30)

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