04-019 - One Piece 579 Roof Fairing Reinforcement

4/4/2022

04-019

Section

Aerodynamics - 04

Subject

One-Piece 579 Roof Fairing Reinforcement

Whats New Abstract

A roof fairing reinforcement kit increases structural support for one-piece 579 roof fairings that are experiencing fatigue from external forces such as reverse towing.

Condition

One-piece 579 roof fairings are experiencing fatigue, potentially resulting in stress fractures and/or a loose roof fairing.

Chassis Affected

Model 579 chassis with full roof fairing built from 7/24/2017 through current production.

Action

Fix-As-Fail

If a customer comes into your dealership and demonstrates the condition above, install the roof fairing reinforcement kit. Use the procedure below.

Warranty

Through Standard Warranty or any applicable active Extended Warranty, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 1.5 hours labor to install the roof fairing reinforcement kit. Use Quick Claim code 04019.
- If the Recommended Repair / Quick Claim is not available, file a long form claim.
- If filing in DWC file a long form claim
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

Take-Off Parts Disposition: Destroy take-off parts 30 days after the claim is paid.

PRWS CLAIM CODING				
Campaign Code:	04019	Campaign Type	Fix As Fail	
Claim Category:	Truck	Repair Type	Fix As Fail	
Customer Concern Code	007	Causal Code	14	
Corrective Action Code	13	Responsibility Code:	Applicable Warranty	
Failure Location	004- 003- 023	Causal Part	R74-1020-200	
Supplier Code	N/A	SRT Code	004-008 1.5 hours to install roof fairing reinforcement kit	

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
2	R11-6682	Bond Tab Bracket
1	R22-6373	Rood Fairing Plate
1	R11-6481	Nut Plate Bracket
2	R34-6002- 06035SHLN	Threaded Fastener
2*	R34-6002- 06030SHLN	8mm Bolt

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

See links below for detailed procedure information.

Attachments

Roof Fairing Reinforcement Procedure

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