



Service Campaign S7638

April 2022

Mack Proprietary Fixed Axle Hubcap Replacement

Service Category Service Department

Section 771

Technician Skill Level C

Market US, Canada, Mexico, Export

Applicability

Mack

Model Years	Models
2021 - 2023	AN, GR, PI

Introduction

This Service Campaign is the solution for the **Proprietary Hubcap Recall SC0425** that effected **Mack AN, GR, PI** Models. This Service Campaign also covers trucks that were shipped short from the factory or removed in the field. Mack Trucks now has a solution to replace the Proprietary Hubcaps with new updated hubcaps.

Production Change Information

This bulletin applies to vehicles built within the specified production changes below.

Brand	Engine	Emission Level	Starting Build Date	Ending Build Date
Mack	CU-9, MP7, MP8	EC06, EU5 USA-17-21	08-September-2020	14-January-2022

Warranty Information

This repair is covered by an authorized Service Program. Reimbursement is obtained through the normal claim handling process.		
Claim Type (used only when uploading from the Dealer Bus. Sys.)		B
Main Labor Code	Description	Hours
7718-03-02-01	Hub Cap Wheel Cover, Replacement Per wheel	0.1
Causal Part	23768773 / 23768774	
SCC Authorization Code	S7638	
Expiration Date	April 30, 2023	

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Parts Information

- Verify parts and quantity needed in IMPACT per VIN .
Each kit below contains 2 hub caps.

Part Number needed (long)	Part Names	Quantity
24154273	HUB CAP, KIT, DRIVE, MACK, BLACK	*
24154275	HUB CAP, KIT, DRIVE, MACK, CHROME	*

Required Tools & Equipment

N/A

Calibration Information

N/A

Repair Procedure

1. Secure truck for service.
2. Install all new proprietary hubcap wheel covers.
3. Ensure new hubcaps are fully seated on the wheel.
4. Release the truck to service.

Mack Proprietary Hubcap wheel cover shown below

