

**VIN:**



**TIFFIN**

MOTORHOMES

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105 2<sup>nd</sup> Street NW  
Red Bay, Alabama 35582

**Freightliner Field Service Campaign # SF644  
FCCC XC Valor Tire Pressure Monitoring System (TPMS)**

April 21, 2022

Dear Tiffin Motorhome Customer,

**Please see the letter printed on the reverse** from Daimler Trucks North America on behalf of Freightliner Custom Chassis Corporation, about a field service campaign Freightliner has released that is applicable for the VIN listed above. Please note that **this field service campaign will terminate on March 31, 2023**. If you have questions about this recall, please contact the Freightliner's Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, or by e-mail at [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com).

Thank you for your attention to this matter,

Tiffin Motorhomes Recall Department

**March 2022  
SF644A-C**

**Subject: FCCC XC Valor Tire Pressure  
Monitoring System (TPMS)**

Daimler Truck North America LLC (DTNA), on behalf of its wholly-owned subsidiary, Freightliner Custom Chassis Corporation (FCCC), is initiating Field Service Campaign SF644A-C to modify specific model year 2017-2022 Freightliner Custom Chassis XCM, XCP, XCR, XCS models manufactured December 15, 2015, through July 22, 2021.

On certain vehicles and under certain circumstances, the tire pressure monitoring system (TPMS) may display incorrect information such as maximum temperature and tire pressure, and/or a message that the tires are under or over-inflated.

The TPMS controller will be updated with new software, and certain units will require a longer antenna mounting bracket to extend the rear antenna downward.

Please contact an authorized DTNA dealer to arrange to have the campaign performed and to ensure that parts are available at the dealership. The campaign will take approximately one hour and will be performed at no charge to you. To locate an authorized dealer, search online at [NorthAmerica.DaimlerTruck.com/contact-us/](http://NorthAmerica.DaimlerTruck.com/contact-us/). Scroll down to "Locate a Dealer," and select the appropriate brand.

This Field Service Campaign will **terminate on March 31, 2023**. Please make sure the campaign is completed prior to this date. Work completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, DTNA will not pay for any damage caused by failure to properly maintain your vehicle. DTNA considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

Contact the Warranty Campaigns Department at (800) 547-0712, e-mail address [DTNA.Warranty.Campaigns@Daimlertruck.com](mailto:DTNA.Warranty.Campaigns@Daimlertruck.com), or the Customer Assistance Center at (800) 385-4357, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure