

## Technical product information

<b>Topic</b>	Tweed interior trim - Cleaning advice
<b>Market area</b>	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2066611/1
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

### New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> seats, benchseat, armrests, 1st row -> backrest trim, 1st row	soiling -> soiled	
body fixtures and fittings -> seats, benchseat, armrests, 2nd row -> seat cushion cover, 2nd row	soiling -> soiled	> not specified <
body fixtures and fittings -> seats, benchseat, armrests, 3rd row	soiling	
body fixtures and fittings -> trim, covers, floor cover	soiling	
whole vehicle -> vehicle areas	component / consumables	
whole vehicle -> trim level packages, installation kits	component / consumables	
vehicle service -> service, maintenance -> general inspection	service: process -> with determination of concern	

## Vehicle data

### All models with Tweed interior trim

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S3*	2024	E		*	*	*
3S3*	2025	E		*	*	*
3S3*	2026	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
3S4*	2024	E		*	*	*
3S4*	2025	E		*	*	*
3S4*	2026	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
4V1*	2024	E		*	*	*
4V1*	2025	E		*	*	*
4V1*	2026	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*
ZG2*	2025	E		*	*	*
ZG2*	2026	E		*	*	*

## Documents

Document name
master.xml

## Customer statement / workshop findings

The instructions within this TPI must be strictly observed when cleaning the interior of a vehicle which has been specified with Tweed interior trim  
Figure 1 shows an example of the Tweed interior trim



Figure 1

In the event that the cleaning instructions are not followed, some cleaning methods can increase piling of the Tweed interior trim

NOTE: Warranty payments will not be considered in the event that incorrect cleaning methods have been applied to the Tweed interior trim

## Technical background

Bentley Motors has validated the cleaning and piling removal methods which are detailed within the Measure section of this TPI

## Production change

Not applicable

## Measure

### Tweed interior cleaning advice

In order to preserve the exquisite feel and appearance of the Tweed, a certain amount of care is required as detailed below:

- Regularly vacuum the Tweed trim to extract dust and dirt. Use a soft brush and gentle movement to minimise abrasion
- Light marks or stains should be promptly wiped with a damp cloth and left to dry
- For a deeper cleanse, a fabric-friendly cleaning product particularly appropriate for wool should be used. If the addition of a small amount of water is necessary, the cloth should be left to dry naturally before further use
- Do not under any circumstances over-wet the upholstery
- A fabric shaver can be used on Tweed if there is any piling evident after cleaning

If any soiling is evident on the tips of the natural loose fibres, a fabric shave may be used to remove the soiling