

Reference	SSM75717
Models	Range Rover Velar / L560
Title	22MY 8HP45 8-speed transmission selector lever displays 'N' (Neutral) after auto stop/start event.
Category	Driveline
Last modified	27-Apr-2022 00:00:00
Symptom	504000 Other Automatic Transmission Concerns

ContentIssue:

Following an auto stop/start event the gear selector displays 'N' (Neutral) without any transmission selector operation. "D" (Drive) selectable only after 'P' (Park) or 'R' (Reverse) is selected.

No transmission diagnostic trouble codes are logged. Transmission has initiated fail safe mode in error.

Cause:

Software calibration issue within the Transmission Control Module (TCM).

Action:

Please do not replace any hardware/software for this issue until this SSM (Special Service Message) is removed/updated, this will be an indication that the revised TCM software is released in mid-May 2022.

As a temporary measure, customers should be advised to turn auto stop/start off to avoid the issue repeating until the revised TCM software is released.

Thank you in advance for your assistance with this matter.

anEhdhRlcnM7MjAyMl0wNS0wM1QxMzozOTozNy41MzJhOzEzNi4yMjYyNDguMTI1Ow==