

Reference	SSM75718
Models	F-PACE / X761 XE / X760 XF / X260
Title	22MY 8HP45 8-speed transmission selector lever displays 'N' (Neutral) after auto stop/start event.
Category	Driveline
Last modified	26-Apr-2022 00:00:00
Symptom	504000 Other Automatic Transmission Concerns
Content	<p><u>Issue:</u> Following an auto stop/start event the gear selector displays 'N' (Neutral) without any transmission selector operation. "D" (Drive) selectable only after 'P' (Park) or 'R' (Reverse) is selected.</p> <p>No transmission diagnostic trouble codes are logged. Transmission has initiated fail safe mode in error.</p> <p><u>Cause:</u> Software calibration issue within the Transmission Control Module (TCM).</p> <p><u>Action:</u> Please do not replace any hardware/software for this issue until this SSM (Special Service Message) is removed/updated, this will be an indication that the revised TCM software is released in mid-May 2022.</p> <p>As a temporary measure, customers should be advised to turn auto stop/start off to avoid the issue repeating until the revised TCM software is released.</p> <p>Thank you in advance for your assistance with this matter.</p>

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