

Reference	SSM75744
Models	Defender / L663 Discovery / L462 Discovery Sport / L550 New Range Rover / L460 New Range Rover Evoque / L551 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L494 Range Rover Velar / L560
Title	Accessory Fit Dashboard Camera VPLKV0134 Inoperative
Category	Accessories
Last modified	29-Apr-2022 00:00:00
Symptom	Electrical Accessories
Content	<p>Issue: A customer may report that the accessory Land Rover Dashboard Camera part number VPLKV0134 appears to be inoperative with the power button flashing red or an announcement stating 'Please check SD card'.</p> <p>Cause: The dashboard camera SD card files have been corrupted.</p> <p>Action: Carry out the following steps where the customer has reported the concern above to format the camera SD card:</p> <ol style="list-style-type: none">1. Please note that all files will be deleted from the SD card during the format process so please check with the customer in case they have important files they wish to download from the card by removing the card from the camera and insert to a personal computer to save their files to a suitable storage media before the card is formatted.2. Insert the SD card into the dashboard camera.3. Format the SD card by the press and release of the power button, 6 consecutive times within a 3 second window.4. The camera will announce 'Formatting now' and an amber light will display before the camera powers down. The camera will then re-start and announce 'Recording now'. <p>Note: It is recommended that the dashboard camera firmware is also updated to the latest level via the customers phone app as follows:</p> <ol style="list-style-type: none">1. Please check if the app is up to date on the customer's mobile device using AppStore (iOS) or PlayStore (Android).

2. Connect to the dashboard camera using the mobile device App. If prompted with firmware update screen continue to perform the update. Caution; do not remove the dashboard camera and SD card while the update is in progress. The update is complete when the LEDs on both buttons stop flashing (Note: the update will pause the flashing LEDs for 2 seconds between downloading and writing the new firmware).
3. Following the update, connect again to check the update has completed successfully.
4. Select the live view to confirm the camera is fully functional as well as checking the rotation of the rear camera.

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