



## Previous Software Updates

### Update 192-210335J

This update addresses **new** battery part numbers for 2021 models and revised menu selections.

### Update 192-210335I

This update addresses the additional part numbers for batteries.

### Update 192-210335H

This update addresses an issue in the Japanese language menu.

### Update 192-210335G

This update addresses a print issue discovered in the Japan market. Also, there is an update to the alpha numeric key pad to make it more consistent when entering a Vehicle Identification Number (VIN) and battery date code.

### Update 192-210335F

This update has been created to improve testing algorithms to ensure higher quality results.

- Extended battery testing time from a maximum of 90 min to 3 h.
- Battery claims are required to have the print out using the latest software revision in order to receive credit.

### Update 192-210335E

This update was created to include three battery part number revisions. The Sportster/Street battery was revised in 2015. The other two battery part numbers were revised in December of 2016. Refer to Table 3.

**Table 3. Update E Battery Part Numbers**

Platform	Part No.
Dyna	65989-97D
Softail	65989-97D
Sportster	65958-04B
Street	65958-04B
Touring	66010-97D
Trike	66010-97D
V-Rod	65989-97D

### Update 192-210335D

This update was created to improve the accuracy of warranty claims on batteries. This update also allows for the technician to complete the testing procedure and produce a printout with warranty code if a battery becomes too hot, emits odors during load testing or is suddenly removed from the charger.

#### NOTE

*With this update, charge times will increase due to a more aggressive charge routine.*

## Required Dealer Action

#### NOTE

- Complete software update to the GRX-3110 by **July 9, 2021**.
- It takes about 45–90 min to complete the update.
- Contact Midtronics Customer Service with any issues related to this process at 630-323-2800 in North America. Outside the U.S., call 00-1-630-323-2800.

- The software update requires the Universal Serial Bus (USB) cable provided with the GRX 3110. This USB cable is a "Type A Male to Type A Male" cable.
- See warranty manual for your region on retention length of batteries and the corresponding printout requirements.

1. To download the latest file click GRX-3110\_Software.

#### NOTE

*Login into SIP through Google Chrome to view.*

- a. The PC operating system must be Windows 7 or later to work with the GRX 3110.
2. When the download is complete, right click the file and select **Extract All** to unzip the file.
  3. When the file has been downloaded and unzipped, double click it to begin the installation process.
  4. Verify that the computer has the auxiliary power connected to prevent loss of power during download.
  5. Follow the Installation Wizard to complete installation of the update.
  6. Verify the GRX-3110 software has been updated by selecting:
    - a. **PRINT/VIEW>VERSION INFO**
  7. The version displayed should be 192-210335K.

## Supplemental Procedure Video

#### ⚠ WARNING

**Always review the appropriate service procedure prior to performing it. This video is intended to supplement, not replace, documented service procedures. Attempting service procedures without the proper training, tools, equipment, and manuals could result in death or injury to you or others. This could also damage the motorcycle or cause the motorcycle to operate improperly. (10406a)**

This video is a supplement of the procedure covered in the document. This video can only be viewed through SIP.

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Video 1.