Next Unread Message

| Sent on | 03 | 29 | 2016 | Expires on 04 | 12 | 2016 |
|---------|--|----|------|---------------|----|------|
| From | Parts and Service Division | | | | | |
| Subject | Request for Parts: 2015 TLX Brake Judder | | | | | |

PRIORITY/ACTION REQUIRED

 To:
 All Acura Service Managers/Consultants

 From:
 Technical Research & Support Group

RE: Request for Parts: 2015 TLX Brake Judder

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2015 TLXs with a customer complaint of brake judder. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Must be able to duplicate the judder.
- 2. No previous repair relating to the front brakes.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.