INTERACTIVE NETWORK

Next Unread Message

Sent on	02	26	2016	Expires on 05	26	2016	
From	Campaign Administration						
Subject	Product Update: 2016 Civic Monroney Label Misprint						

DATE: February 26, 2016

- TO: All Honda Sales, Service & Parts Managers and Personnel
- FROM: Campaign Administration
- Re: Product Update: 2016 Civic Monroney Label Misprint

Today, February 26, 2016, American Honda Motor Co., Inc. is announcing a product update for 29,146 model year 2016 Civic vehicles shipped with incorrect impact speed for bumper information on the Monroney labels. The vehicles are in compliance; the Monroney label information is not.

Basic Problem

2016 model year Civic vehicles produced before January 12, 2016 have incorrect information related to the bumper compliance test. The label is printed with a speed of 5 mph and should be written with correct speed of 2.5 mph. In error, the 2015 Civic bumper impact speed rating was used for the 2016 Civic Monroney label.

The Repair

All vehicles affected with the error on the Monroney label in dealer stock shall receive an additional sticker to be placed next to the Monroney label. The label identifies that it is updating the language on the Monroney label and then has the correct language. Sold vehicles do not require any action and are ineligible for the Product Update.

Service Bulletin

Service bulletin 16-019, *Product Update: 2016 Civic Monroney Label (Except Hawaii)* has been posted to the Service Information System today in support of this campaign. It includes repair procedure, warranty, and amendment sticker information.

Parts/Label Information

There are no vehicle parts or materials associated with this product update. Your dealership Service Manager will receive a package directly from American Honda Motor, Co., Inc. with stickers and a letter identifying by VIN the vehicles affected in your dealer inventory. Check the VIN identified in the letter with your dealer new vehicle stock and adhere stickers to unsold units ONLY. If needed, additional labels can be ordered through Helm Inc. Check the Service Bulletin for Helm part number and order details.

ATTENTION SERVICE MANAGER Service Bulletin: 16-019

As always, please make sure to check iN VIN status to determine if a particular vehicle is eligible for this product update.

Click here for a copy of 16-019.