

## View Message

<b>Sent on</b>	02	24	2016	<b>Expires on</b>	03	11	2016
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<b>From</b>	Parts Operations
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<b>Subject</b>	2016 Civic Piston Pin Snap Ring - Part Allocation
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On Friday, January 29, 2016, American Honda Motor Co., Inc. notified NHTSA of a stop sale and safety recall for certain 2016 Civic vehicles due to potentially missing or mis-set piston pin snap rings that may cause engine stall or failure. Then on February 9, 2016, American Honda added additional VINs to the affected list. Any new or used units in dealer stock must be inspected and, if necessary, repaired per service bulletin 16-017, Safety Recall: Piston Pin Snap Ring once the parts, tools, and complete repair information are available. Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected by this safety recall.

As mentioned in communication from February 19, parts required for vehicle inspection are being auto-shipped to each affected dealer. On Friday, February 19, affected dealers received enough parts on average, equal to repair approximately 50% of affected stop sale units at each dealer. Consumable parts such as Hondabond, Oil, and Drain Washer will not be allocated, since dealers should have these items in stock.

In the February 19<sup>th</sup> message, American Honda advised that dealers will be notified when additional inventory is available and/ or of future allocation(s). Today Wednesday February 24, American Honda is performing an additional allocation to most dealers. As with previous allocation, consumable parts such as Hondabond, Oil, and Drain Washer will not be allocated. Affected dealers will receive the parts on Thursday, February 25<sup>th</sup>. Some dealers will receive all parts via DSO, while other dealers will receive parts via a combination of both DSO and FedEx - all slated for delivery on

Thursday, February 25<sup>th</sup>. Today's allocation amount is in equal proportion of the unrepaired units. Some dealers that already received higher than average percentage will not be receiving additional parts at today's allocation.

American Honda is working closely with various vendors to ensure adequate parts supply as quickly as possible. However at the present time, current inventory of some parts are still insufficient for all repairs. As a result, American Honda will continue restricting the most critical parts from being ordered.

American Honda will provide an update of the latest information and additional part availability the week of February 29<sup>th</sup>.

Thank You,

American Honda Motor Co., Inc.  
Parts Operations

NG/ms