

January 23, 2016

03049 Version 1

Product Update: 2011–14 Odyssey Vehicle Certification Label

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2011–14	Odyssey	ALL	Check the iN VIN status for eligibility.

BACKGROUND

The trailer hitch weight was not properly calculated into the gross axle weight rating (GAWR) on the vehicle certification label. This can create a situation where the vehicle exceeds the indicated gross axle weight rating.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. Repair these vehicles before they are sold.

CORRECTIVE ACTION

Apply the vehicle certification correction sticker and replace the Owner's Manual.

NOTE: Make sure the correct model year specific packet (Owner's Manual and sticker) is applied to the correct model year Odyssey.

PARTS INFORMATION

Part Name	Part Number	Quantity
2011 Odyssey Owner's Manual Kit (includes the Owner's Manual and Sticker)	00X3A-TK8-A02	1
2012 Odyssey Owner's Manual Kit (includes the Owner's Manual and Sticker)	00X3A-TK8-A11	1
2013 Odyssey Owner's Manual Kit (includes the Owner's Manual and Sticker)	00X3A-TK8-A21	1
2014 Odyssey Owner's Manual Kit (includes the Owner's Manual and Sticker)	00X3A-TK8-A31	1

WARRANTY CLAIM INFORMATION

Model Year	Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
2011	4350A2	Apply the certification label correction sticker and replace the Owner's Manual.	0.2 hr	6MA00	JW500	16-003A	42762-TK8-A01
2012	4350A2		0.2 hr	6MA00	JW500	16-003B	42762-TK8-A01
2013	4350A2		0.2 hr	6MA00	JW500	16-003C	42762-TK8-A01
2014	4350A2		0.2 hr	6MA00	JW500	16-003D	42762-TK8-A01

Skill Level: Repair Technician

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

REPAIR PROCEDURE

1. Using rubbing alcohol and a clean shop towel, clean the certification label on the driver's doorjamb. Allow the label to dry.



2. Peel the backing off the correction sticker and apply it to the certification label in the exact position shown. Press the correction sticker to make sure it's properly affixed.

NOTE:

- Start by aligning the right edge of the correction sticker with the tire size text to the right, and the bottom of the sticker with the text underneath the vehicle weight capacities. This helps ensure proper placement of the sticker.
- Avoid touching the back side of the sticker to prevent transferring oil from your skin to the adhesive on the sticker.



3. Replace the Owner's Manual with a new one. Discard the original Owner's Manual using your dealership's normal recycling process.

END