

Service Bulletin

16-004

January 23, 2016 03050 Version 1

Product Update: 2015 Odyssey Vehicle Certification Label

AFFECTED VEHICLES

| Year | Model | Trim | VIN Range | |
|------|---------|------|--|--|
| 2015 | Odyssey | ALL | Check the iN VIN status for eligibility. | |

BACKGROUND

The trailer hitch weight was not properly calculated into the gross axle weight rating (GAWR) on the vehicle certification label. This can create a situation where the vehicle exceeds the indicated gross axle weight rating.

Additionally, the Owner's Guide incorrectly states the towing capacity of the vehicle is 1,500 lbs. The Owner's Guide should show a table listing the towing capacity based on the number of passengers in the vehicle.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. Repair these vehicles before they are sold.

CORRECTIVE ACTION

Apply the vehicle certification correction sticker and replace the Owner's CD and Owner's Guide.

PARTS INFORMATION

| Part Name | Part Number | Quantity |
|---|---------------|----------|
| 2015 Odyssey Owner's Manual Kit (includes the Owner's CD, Owner's Guide, and sticker) | 00X3A-TK8-A41 | 1 |

WARRANTY CLAIM INFORMATION

| Operation Number | Description | Flat Rate Time | Defect Code | Symptom Code | Template ID | Failed Part Number |
|---------------------|--|-------------------|----------------|-----------------|----------------|--------------------|
| 4350A2 | Apply the certification label correction sticker and replace the Owner's CD and Owner's Guide. | 0.2 hr | 6MA00 | JW600 | 16-004A | 42762-TK8-A01 |

Skill Level: Repair Technician

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

REPAIR PROCEDURE

1. Using rubbing alcohol and a clean shop towel, clean the certification label on the driver's doorjamb. Allow the label to dry.



2. Peel the backing off the correction sticker and apply it to the certification label in the exact position shown. Press the correction sticker to make sure it's properly affixed.

NOTE:

- Start by aligning the right edge of the correction sticker with the tire size text to the right and the bottom of the sticker with the text underneath the vehicle weight capacities. This helps ensure proper placement of the sticker.
- Avoid touching the back side of the sticker to prevent transferring oil from your skin to the adhesive on the sticker.



3. Replace the Owner's CD and the Owner's Guide with new ones. Discard the original Owner's Guide using your dealership's normal recycling process.

END