



MODEL

E-Series	Model Description
G26	4 Series Gran Coupe

SITUATION

When driving over rough road surfaces, a rattle noise is present from the tailgate.

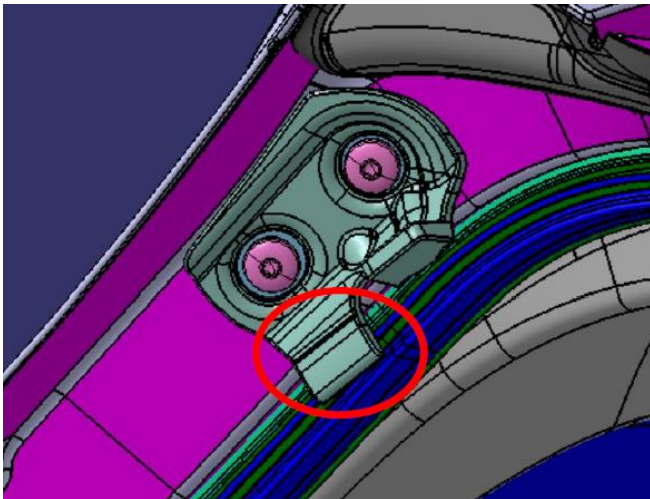
CAUSE

Interference of the tailgate stop pad wedging element.

CORRECTION

Apply anti-friction coating.

PROCEDURE



1. Clean the stop pad wedging element (circled) using cleaner R2 P/N 83 19 0 417 324 or a suitable ethanol/water mixture. Allow the cleaner to dry.



2. Apply Berucoat AK 978 P/N: 83 19 2 358 109 anti-squeak paint to the wedging element. Allow the anti-squeak paint to dry for 8 minutes with the tailgate open.

3. Close the tailgate and retest the vehicle.

PARTS INFORMATION

Part Number	Description	Quantity
83 19 0 417 324	BMW Group R2 Brake Pedal Assembly Aid - (500 ml)	Sublet as necessary
83 19 2 358 109	Anti-squeak paint Berucoat AK 978 (100 ml)	Sublet as necessary

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5124403900	Tailgate wedging element Unpleasant noises
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Only one Main work flat rate labor operation code can be claimed per workshop visit.

Labor Operation	Description	Labor Allowance
51 99 000	Work time to apply anti-squeak paint (Main work)	4 FRU
Or:		
51 99 000	Work time to apply anti-squeak paint (Plus work – Vehicle is already in the workshop)	2 FRU

And, as needed:

Sublet – Bulk Materials (RO and Claim Comments Required)

Sublet Code 4	See the sublet reimbursement calculations below	Reimbursement for the repair-related bulk materials (Do not use the BMW part numbers for claim submission)
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Sublet reimbursement calculation for claiming the applicable repair-related bulk materials (BMW part numbers) is at the dealer net price amount for the quantities used plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that’s available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department