



CARPET CLEANING RECOMMENDATIONS

Bulletin Type:	INC	Publication Date:	May 2022
Bulletin #(s):	22-066	Make(s):	ENTEGRA COACH
Job Code(s):	<i>Not covered by warranty</i>	Model(s):	ALL
Flat Rate(s):		Model Year(s):	ALL

Incident:	Carpet has normal soil spots.
Affected Units:	All Model Year and Various Carpeted Entegra Coach units.
Misc. Tools & Supplies:	Vacuum with beater bar. (Purchase Locally) Bissell Spot clean Pet Pro by Bissell with agitator tool. (Purchase Locally) CRI certified pre cleaner spray. (Purchase Locally)

Process for cleaning soiled carpet.

Specific stains may require specific methods not covered in the following information.

- **Reference:**
 - CRI (Carpet Rug Institute) Web site
 - Bissell Cleaners. Web site.
 - Shaw Carpet Web site.

- **Helpful Videos:**
 - <https://youtu.be/BRTg9y99fX8>
 - [MAC Step 9 Hot Water Extraction](#)

- **CAUTION:**
 - Carpet must be dried before exposing to freezing temperatures.
 - Allowing carpet to freeze will damage carpet fibers and backing

- **NOTE:**
 - Soaps will leave a residue that attracts dirt.

Process for Cleaning:

1. Vacuum the area using a vacuum with a beater bar to remove loose debris. Inspect the carpet for areas that need more attention.
2. Apply a certified pre cleaner spray to the carpet.
3. Agitate the pre-cleaner spray and carpet using a vacuum with beater bar.
4. Allow the pre-cleaner spray to remain in the carpet for approximately 10 minutes. Do not let it dry.
5. Use a hot water extraction cleaning appliance with agitator wand to inject hot water only, (no soaps) and vacuum the pre spray and soil.
6. Allow carpet to dry, AC system set at 68 degrees to 70 degrees air movers will help, don't walk on carpet for 4-12 hours.
7. Vacuum carpet to eliminate any nap lines created by the cleaning if necessary.

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