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# SERVICE BULLETIN

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| Classification:<br>KS22-001 | Reference:<br>NTB22-014 | Date:<br>March 3, 2022 |
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## INTELLIGENT KEY NOT DETECTED IN CENTER CONSOLE

**APPLIED VEHICLES:** 2021-2022 Sentra (B18)  
**APPLIED GRADES:** S

### IF YOU CONFIRM

The Intelligent Key fob is not detected when above or around the center console area.

### ACTION

Use the **SERVICE PROCEDURE** in the bulletin to reconfigure the Hands Free Module (HFM).

**IMPORTANT:** The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

**IMPORTANT:** Before starting, make sure:

- ASIST on the CONSULT PC has been synchronized (updated) to the current date.
- All CONSULT software updates (if any) have been installed.

1. Connect the Vehicle Interface (VI) to the vehicle.
2. Turn the ignition ON with the engine OFF.
3. Start CONSULT on the CONSULT PC.
  - The serial number will display when the VI is recognized.
4. Select **Re/programming, Configuration**.

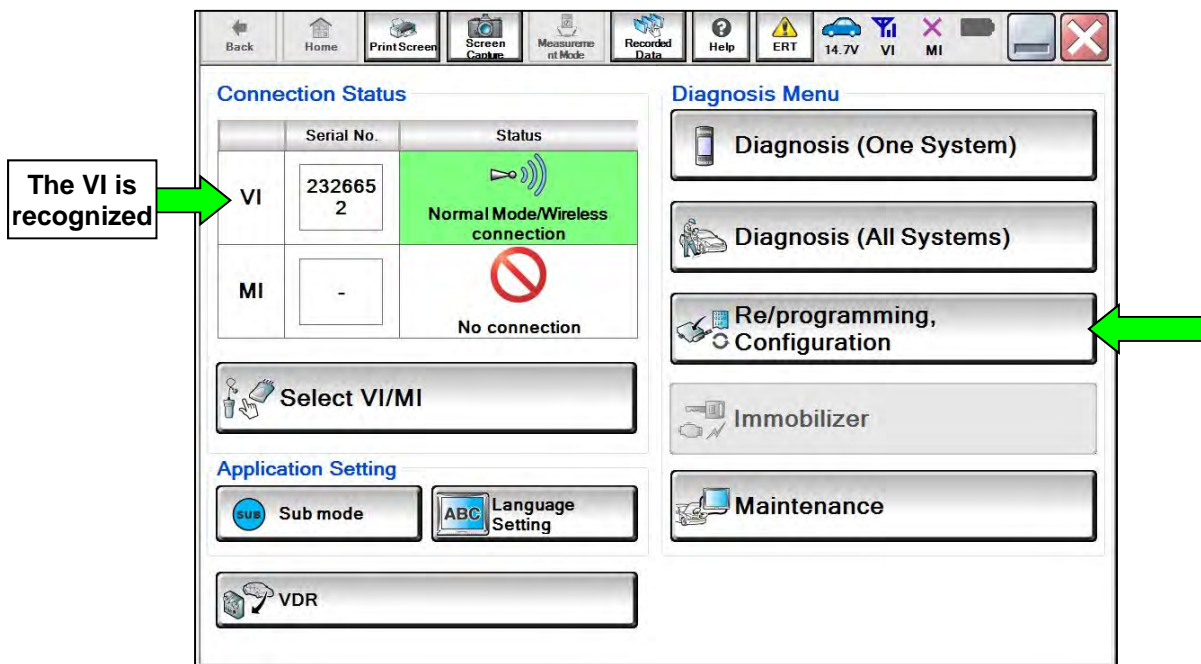


Figure 1

- Use the arrows (if needed) to view and read all precautions.
- Check the box confirming the precautions have been read, and then select **Next**.

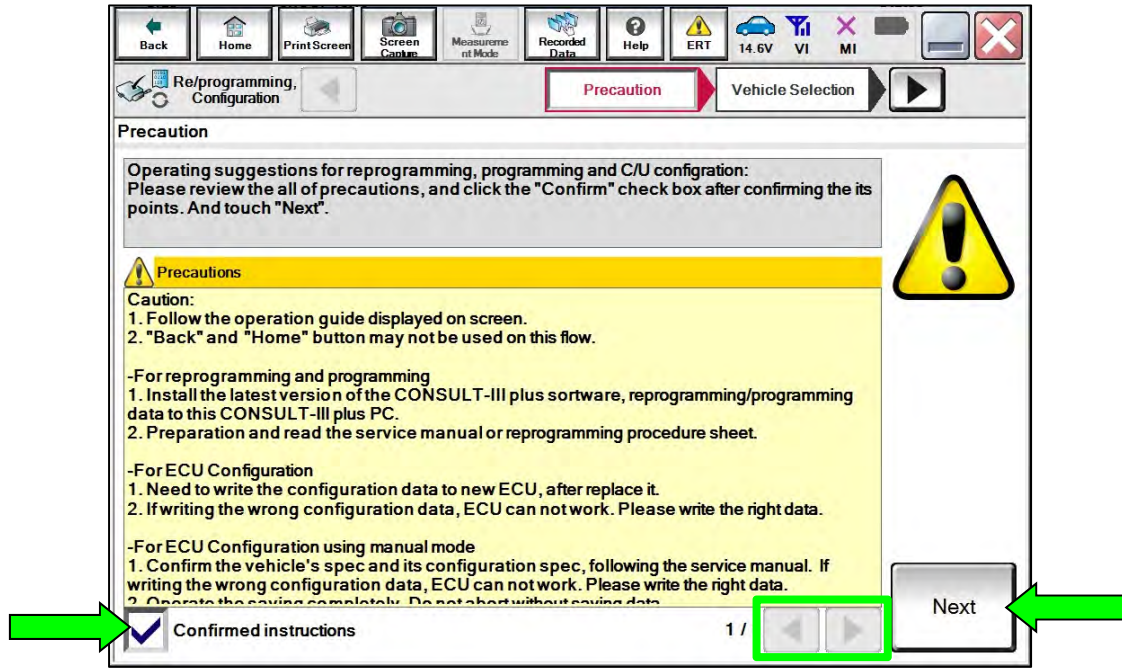


Figure 2

- Select **Automatic Selection(VIN)**.

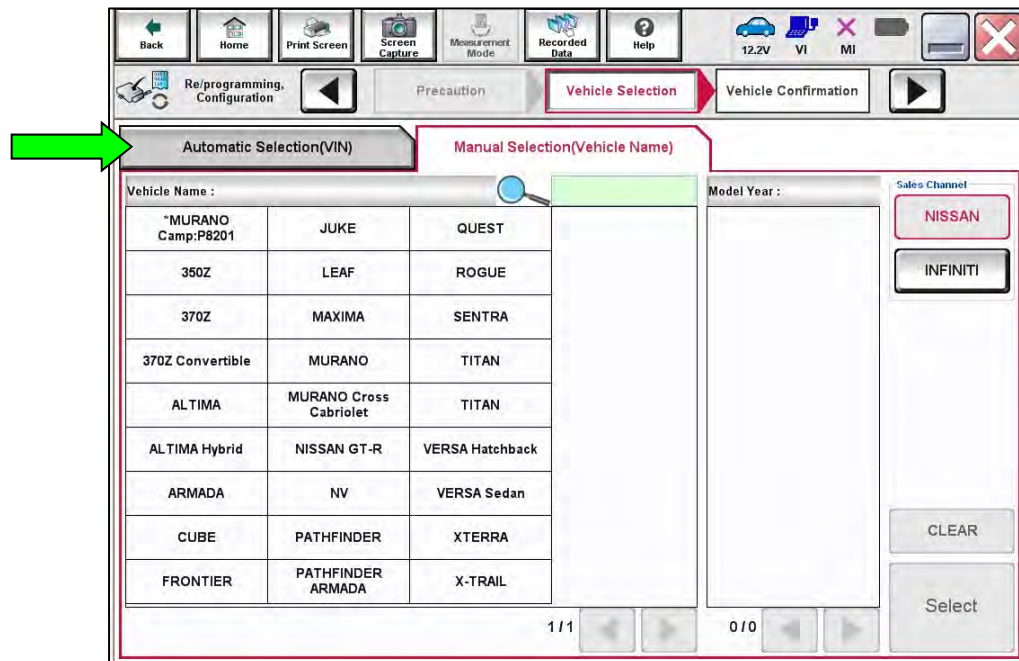


Figure 3

8. Allow the CONSULT to perform automatic VIN selection.

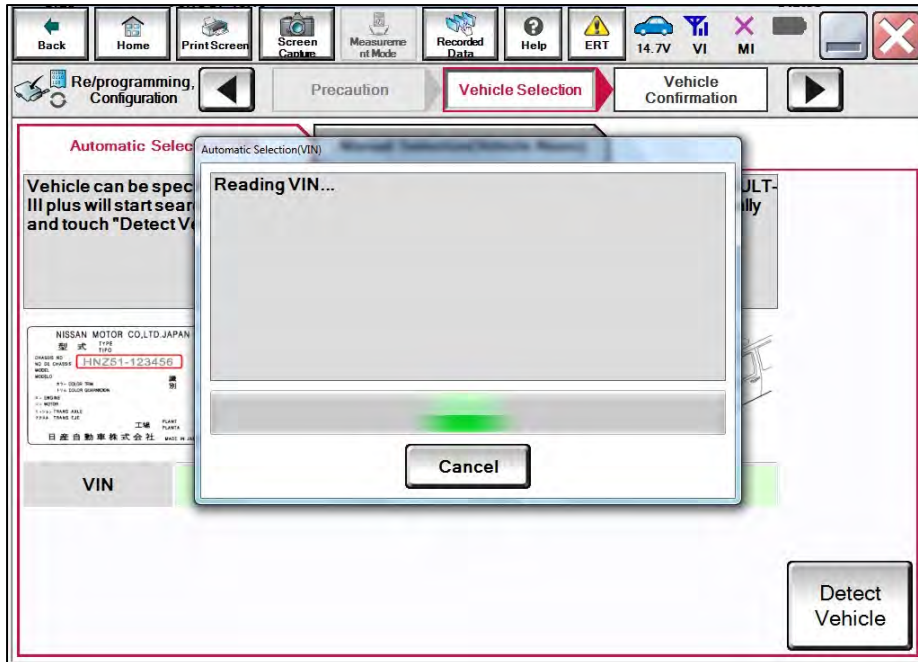


Figure 4

9. Confirm the **VIN or Chassis #** is correct, and then select **Confirm**.

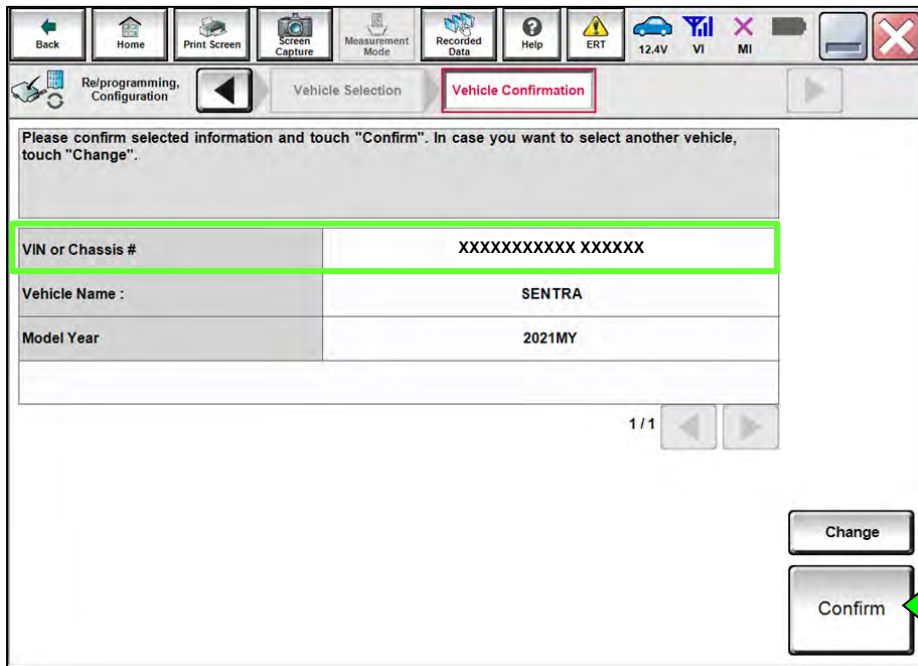


Figure 5

10. Allow the System call to complete.

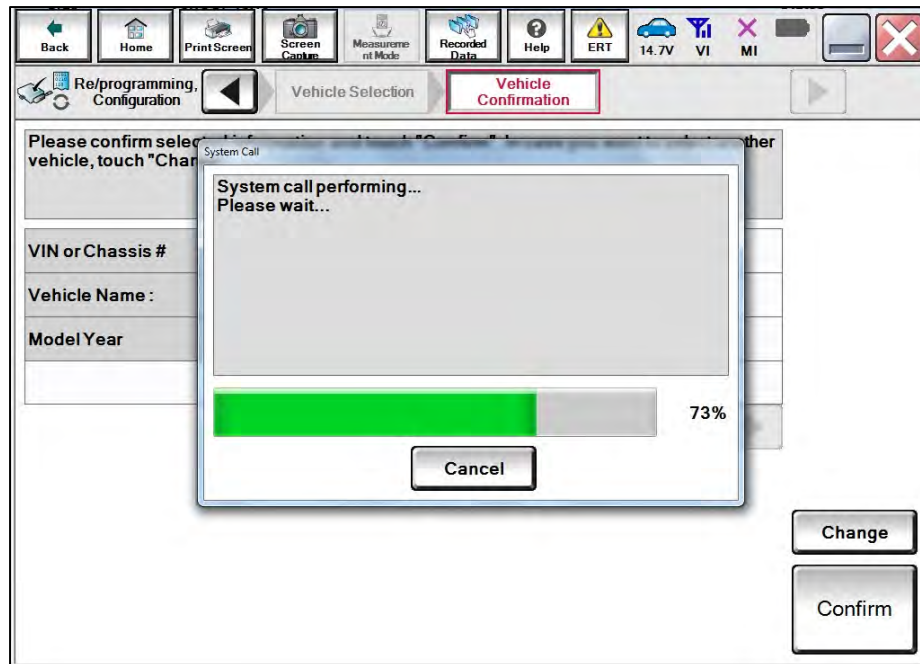


Figure 6

11. Confirm the VIN is correct for the vehicle, and then select **Confirm**.

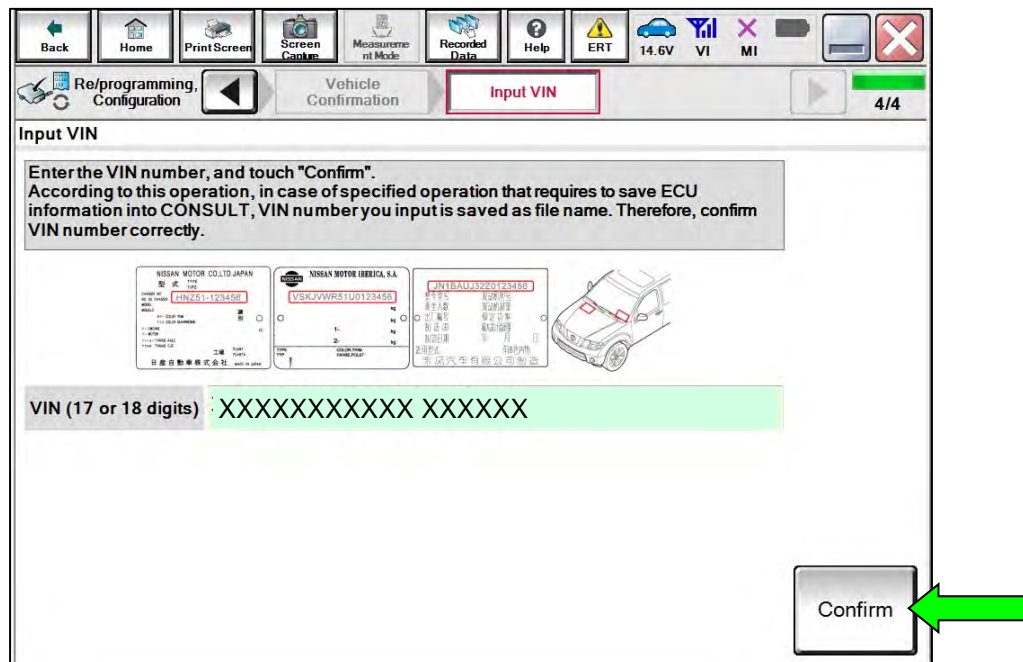


Figure 7



12. Select **HANDS FREE MODULE**.

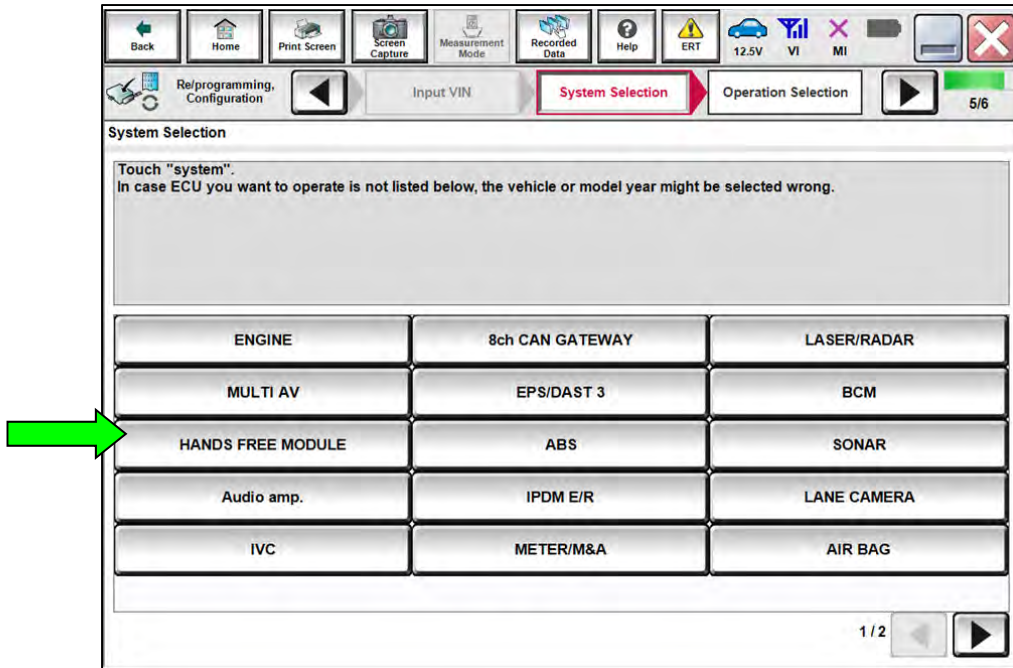


Figure 8

13. Select **After ECU Replacement** under **VEHICLE CONFIGURATION**.

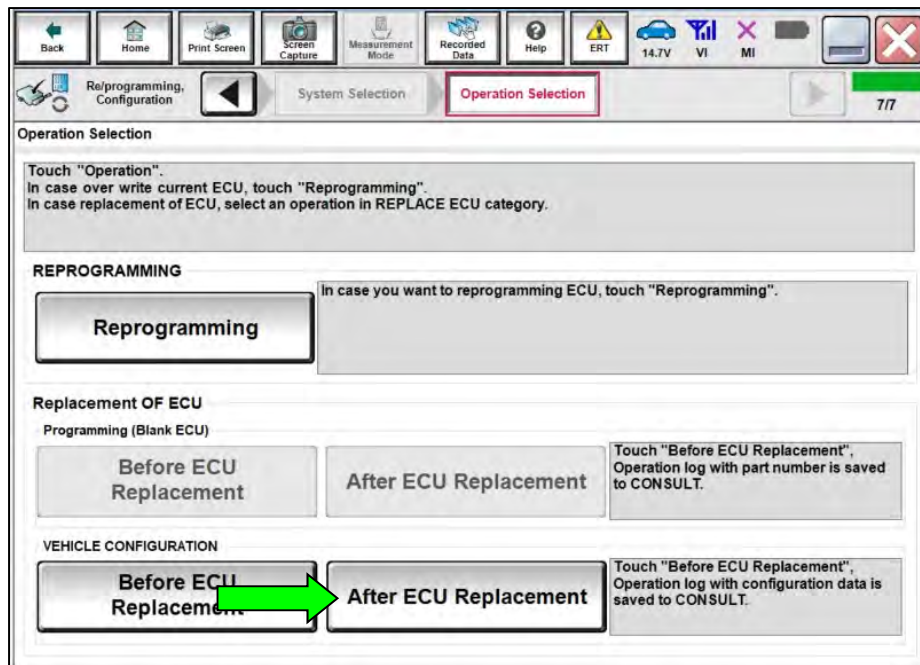


Figure 9

14. Select **Manual selection**.

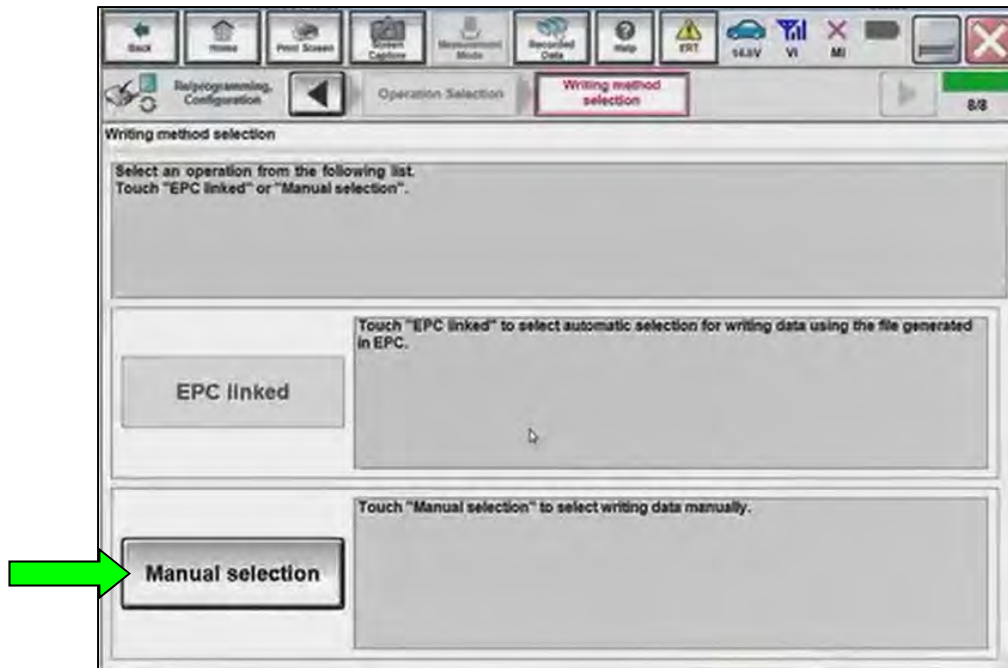


Figure 10

15. Select **Type ID** “285J7-6LE3A”, and then select **Next**.

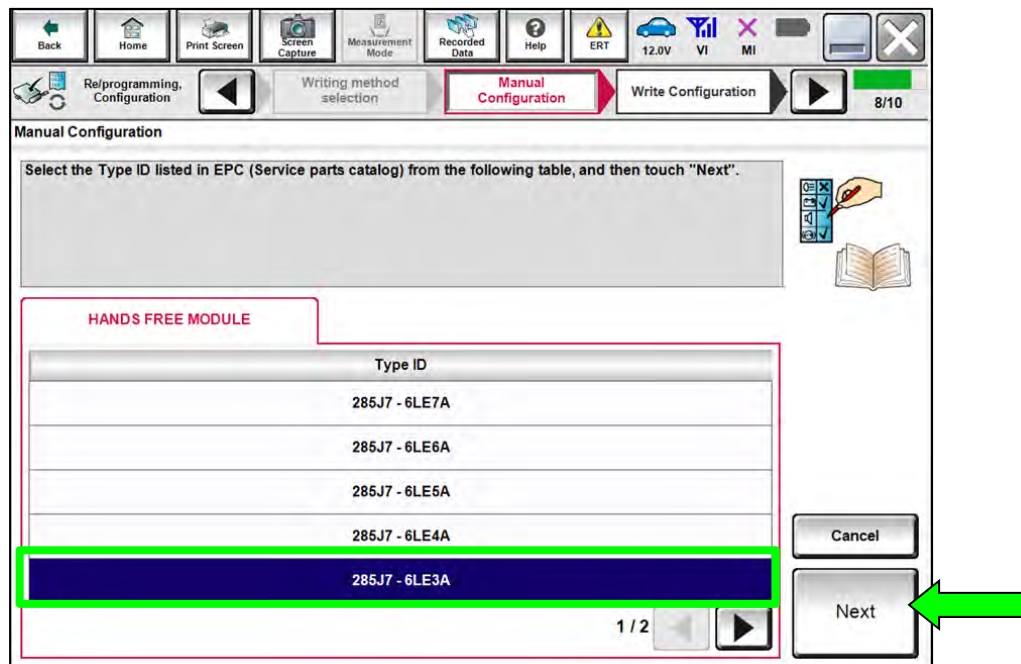


Figure 11

- 16. Verify the ignition is ON and the engine is OFF, and then select **OK** to write the configuration.

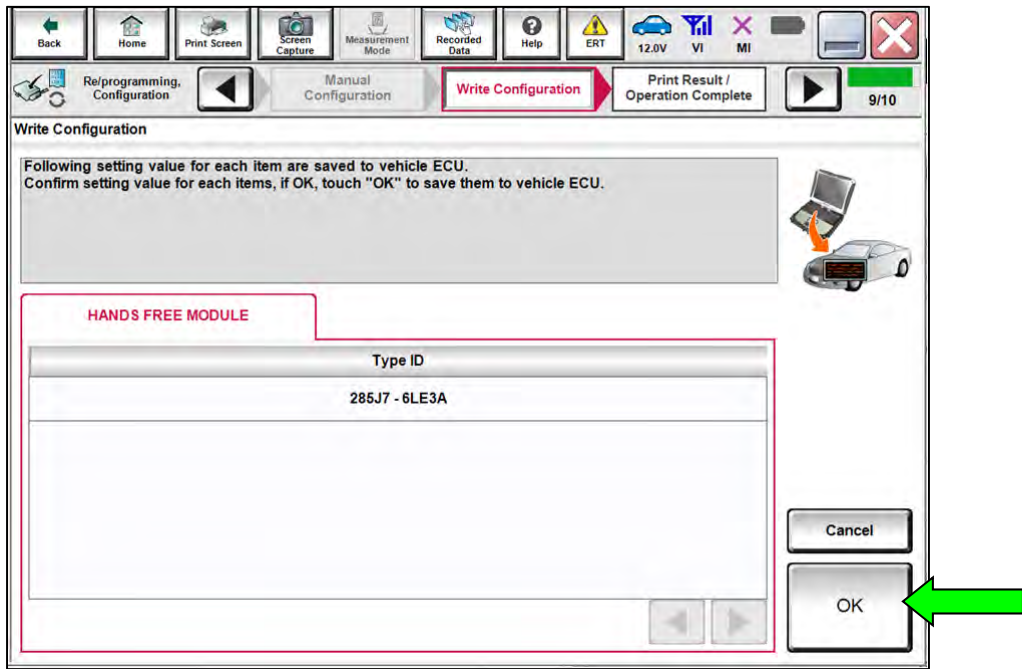


Figure 12

- 17. Select **USA/CANADA Dealers** from the drop down menu, and then select **OK**.

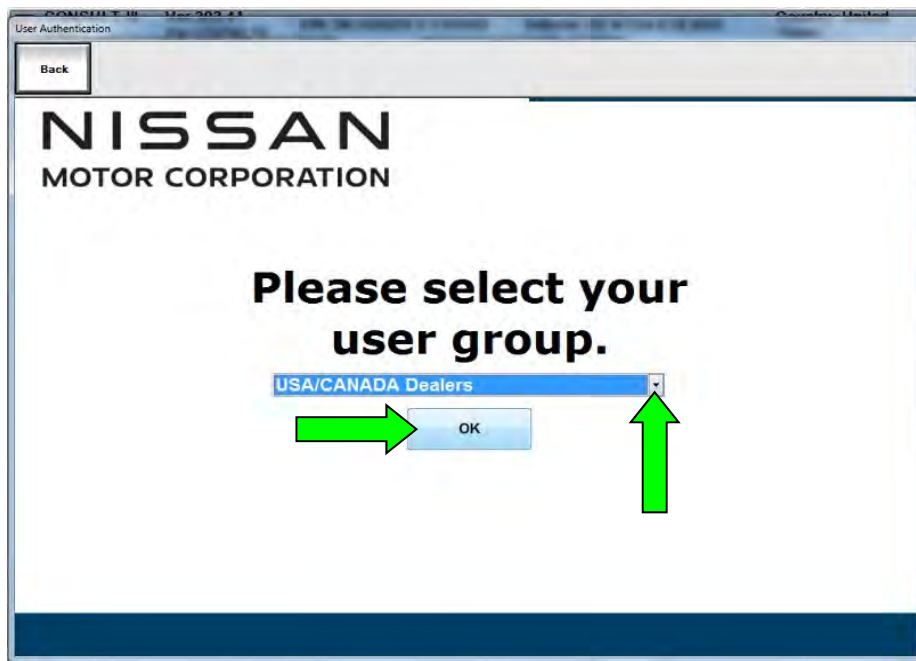


Figure 13



18. Login using your NNAnet credentials.

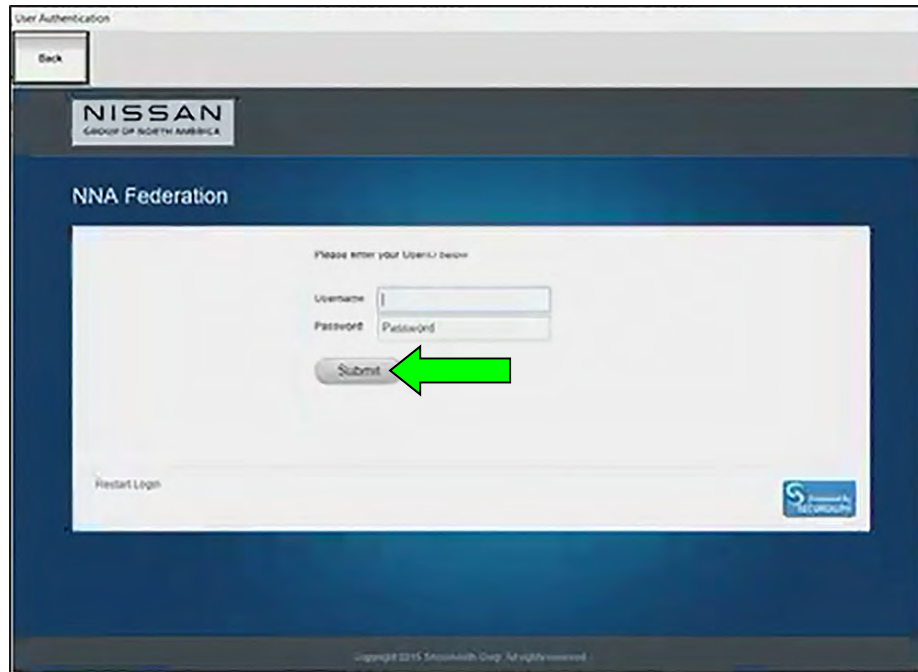


Figure 14

19. Allow the **Write Configuration** to complete.

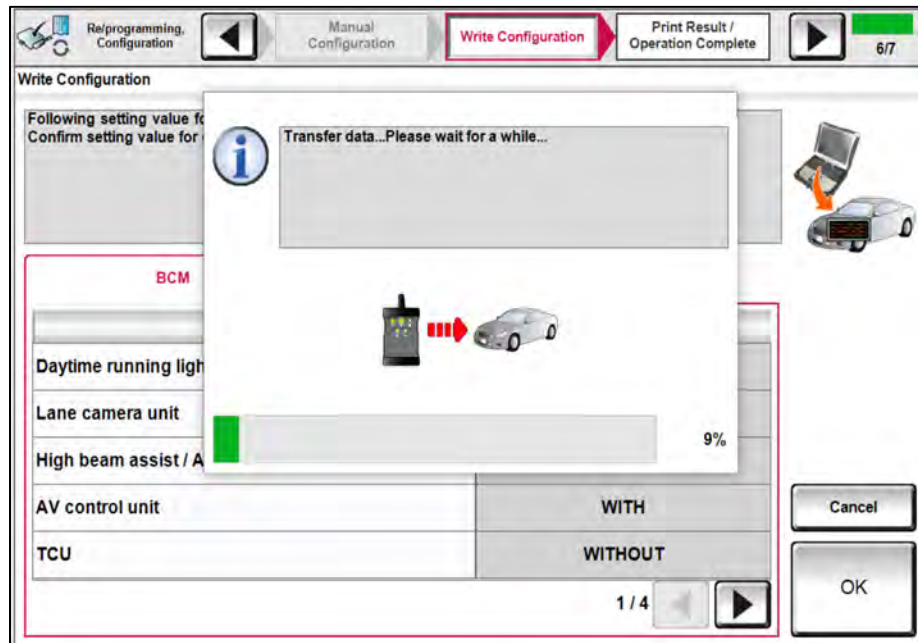


Figure 15

20. Confirm that the **Type ID** is now “285J7-6LE3A”.

21. Select **End**.

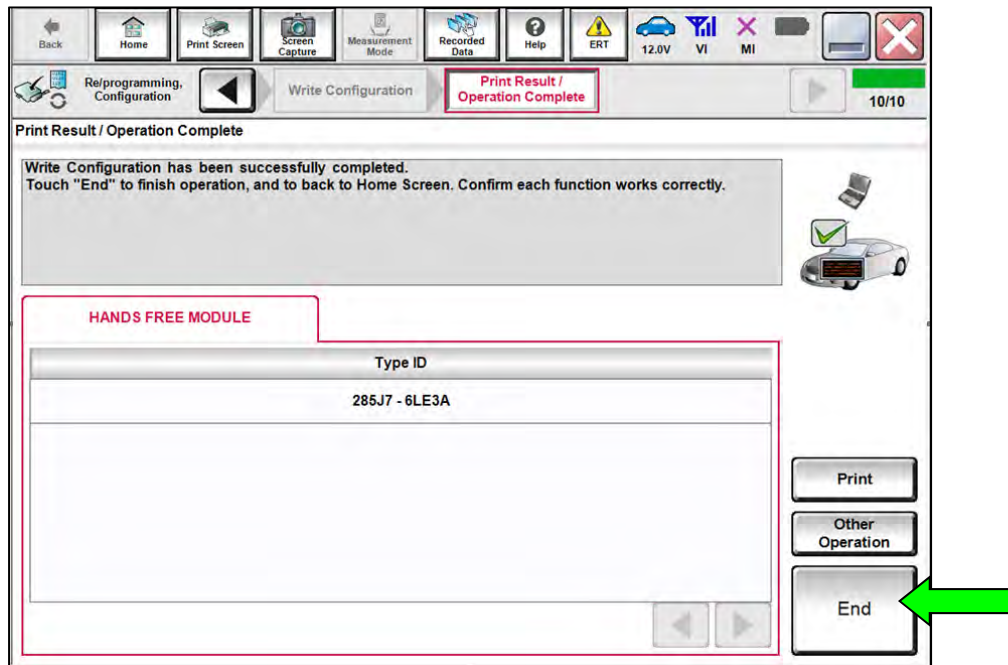


Figure 16

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

| DESCRIPTION                   | PFP | OP CODE | SYM | DIA | FRT |
|-------------------------------|-----|---------|-----|-----|-----|
| Reconfigure Hands Free Module | (1) | RXA4AA  | ZE  | 32  | 0.3 |

- (1) Reference the electronic parts catalog and use the Smart Keyless Control Assembly (285E1-\*\*\*\*\*) as the Primary Failed Part (PFP).

## AMENDMENT HISTORY

| PUBLISHED DATE | REFERENCE | DESCRIPTION                 |
|----------------|-----------|-----------------------------|
| March 3, 2022  | NTB22-014 | Original bulletin published |