Polestar

Service and Parts Business

Technical Journal

TITLE:
PAS and/or CTA beeping/tone continuously on, ICUP system

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:	
TJ 36154.3.0	**Technical Service**	**United States and Canada**	

PARTNER:		ISSUE DATE:	STATUS DATE:
3 US 7515		**2022-03-31**	**2022-04-06**

FUNC GROUP:	FUNC DESC:		
3900	**Media, navigation and communication**	**Page 1 of 2**	

Rows beginning with * are modified
Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Attachment

File Name	File Size
TJ_36151_1.mov	1.5497 MB

DESCRIPTION:
If PAS and or CTA sound stays on continuously after a parking maneuver in narrow areas - for example: carwash or parking lots with obstacles along several sides of vehicle, please follow advice under "SERVICE".

See attached video file for reference.

PAS = Park Assist Sensor
CTA = Cross-Traffic Alert
OTA = Over-The-Air software update
IHU = Infotainment Head Unit

CSC Customer Symptom Codes

Code	Description
KS	Front/rear park assist/Does not work
8Y	Audio other/Volume changes unexpectedly
FC	Audio other/Other audio problems
39	Sounds and speakers/Warning and notification sounds not audible

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-9999		0000001-9999999	202007-999952

SERVICE:
*Improved IHU software released 3/28/22 in VIDA will prevent this symptom.

The same software will be released via OTA update during 22w14.

Warranty claim info:
To get warranty claim accepted for a job described in this TJ, please use warranty claim data as mentioned in TJ 35361.

LABOR TIME:
Labor time subject to change without notice.

VEHICLE REPORT:
Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support needed Polestar", use function group 3900.

This Technical Journal has one video file.