Technical Journal

TITLE: Streaming via USB not working in iCUP-vehicles, IHU-B125200						
REF NO:	ISSUING DEPARTMENT:	CAR MARKET:				
TJ 36222.1.0	Technical Service	United States and Canada				
	PARTNER:	ISSUE DATE:	STATUS DATE:			
	3 US 7515	2022-03-31	2022-04-14			
FUNC GROUP: 3939			1 of 2			

DESCRIPTION:

If issues occur when connecting a USB device (such as USB stick, mobile phone, etc.) and if the car has the new V2.0 software version installed (released March 28, 2022), then follow advice under SERVICE.

Symptoms that could occur are:

- DTC IHU-B125200 USB Port (permanent).

- Data for 3rd party apps not working - for example, music streaming over USB will not work.

Note: The USB charging function still works

IHU = Infotainment Head Unit

CSC Customer Symptom Codes

Code	Description
9S	USB unit/Does not work

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type		
IHU	B125200	Permanent		

Vehicle Type

Туре	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534						2021-9999	19	000001-9999999	202007-999952

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SERVICE:

DTC IHU-B125200 can be ignored, no fault tracing nor replacement of parts are needed.

An updated IHU software will be released to remedy this. There is currently no timeplan. This TJ will be updated once the software is available.

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 3939.