



# Technical Service Bulletin

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## 51 Water ingress into the front footwells

51 22 24 2067103/1 May 23, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8 e quattro	2020 – 2021	All	PHEV

## Condition

### Customer states:

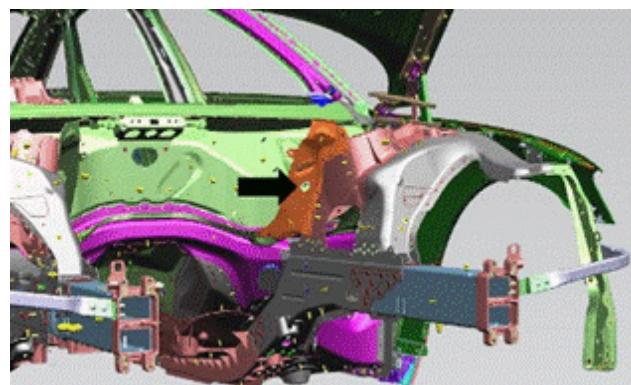
The carpeting is wet causing an unpleasant odor in the cabin.

### Workshop findings:

A missing body plug is discovered in the plenum chamber bulkhead causing water intrusion.

## Technical Background

The plenum chamber bulkhead provides an opening for a vacuum line on all A8 models (Figures 1 and 2). For A8 TFSI e PHEV models this opening is not used. In the production process of an A8 TFSI e PHEV model, a body plug was to be installed to close off this opening. The body plug may not have been installed in this opening on A8 TFSI e PHEV models only.

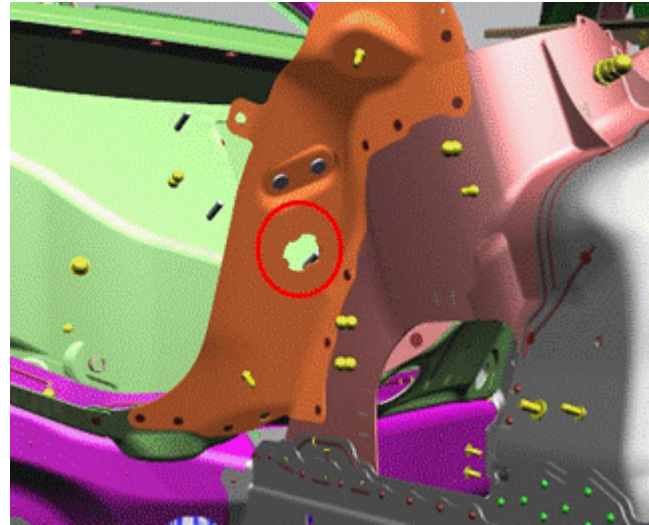


*Figure 1. Location of the plenum chamber bulkhead opening.*



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*Figure 2. Magnified view of the plenum chamber bulkhead opening.*

## Production Solution

The production process has been corrected to prevent the omission of this body plug on A8 TFSI e PHEV models.

## Service



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Remove the speed nut for the heat shield on the plenum chamber bulkhead and loosen the heat shield to provide access to this opening. Install body plug 4N0 611 817 A in this opening (Figure 3).



*Figure 3. Body plug 4N0 811 817 A installation location.*

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	5158		
<b>Damage Code:</b>	0050		
<b>Labor Operations:</b>	Install body plug in the plenum chamber bulkhead opening	5158 4999	30 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU

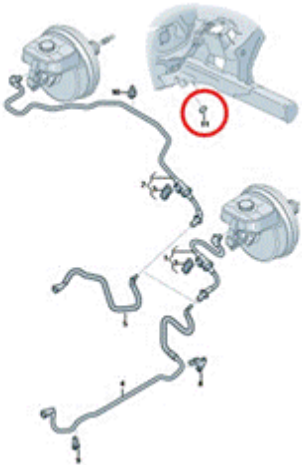


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<b>Claim Comment:</b>	As per TSB 2067103/1
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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
4N0611817A	 Body plug	1

## Additional Information

All parts and service references provided in this TSB (**2067103**) are subject to change and/or removal.

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