



STAR ONLINE PUBLICATION



Case Number: S2108000146

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Symptom/Vehicle Issue: Check Engine Lamp Comes On, CAN C Loss Communication DTC's Setting Stored Or Active Intermittently

Customer Complaint/Technician Observation: Owner complains of the above as described. Technician Observed Stored loss of communication DTC's U0001-00, U0418, U11C2-00, U0422-00, U0101-00.

Discussion: If the DTC's are not active, wiggle test the involved inline connectors and or STAR BUS connectors for the CAN C BUS while using the scan tool function (Loss Of Communication Test). Example: Star connector behind the glove box inspect for any loose connections, seat all terminals as needed and or replace the suspect star connector if movement while testing duplicates the above described condition, no parts required Fig 1, Fig 2.

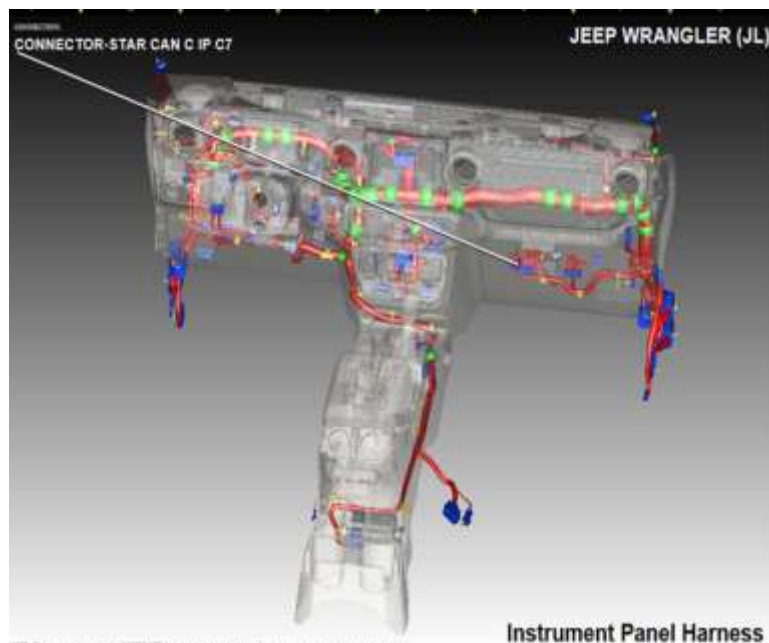


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

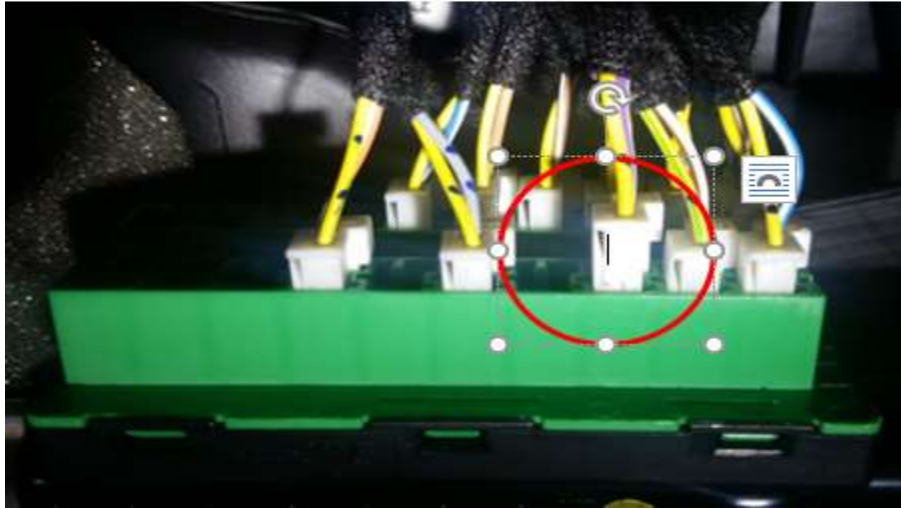
Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Example loose connections



If no loose connections, wiggle test harness at the location and or run the loss of com test while moving the suspect area/ IP-STAR connector/harness.



Fig 2

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