



Service Bulletin

Bulletin No.: 22-NA-001

Date: January, 2022

INFORMATION

Subject: Diagnostic Aid: The HPCM2 Module Records Inaccurate Freeze Frame / Failure Record Data

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|-------------|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | | |
| Chevrolet | Bolt EV | 2017 | 2019 | — | — | — | — |
| Opel | Ampera-e EV | | | | | | |

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|-----------------------------------|---|
| Involved Region or Country | North America, Europe, GM Korea Company |
| Condition | Technicians may find with any DTC set in the HPCM2 (Hybrid Powertrain Control Module), the associated Freeze Frame / Failure Records will contain inaccurate data only for the model years listed in this bulletin. |
| Cause | The causes of the condition may be a software anomaly in the most recent software version has resulted in freeze frame records in the HPCM2 to become corrupted for all DTCs. |
| Information | Do not use the Freeze Frame / Failure Records in GDS2 for a DTC set in the HPCM2 module when diagnosing a concern. No correction is planned for this condition as it does not affect vehicle performance or live GDS2 data. |

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| Version | 1 |
| Modified | Released January 03, 2022 |