

Technical Service Bulletin



27 Cruise control sporadically does not work, set button jams

27 13 17 2033524/1 April 5, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4/S4/allroad (Ingolstadt)	2013	000001 - 204430	Not applicable
A4/S4 (Neckarsulm)	2013	000001 - 039674	Not applicable
A5/S5/RS5	2013	000001 - 057638	Not applicable
A5/S5 Cabriolet	2013	000001 - 011572	Not applicable
A6/S6/A7	2013	000001 - 110809	Not applicable
Audi Q5	2013	000001 - 066479	Not applicable

Condition

Customer Complaint:

- Cruise control deactivates sporadically or cannot be activated.
- A new set speed cannot be saved.
- 'Set' button on cruise control stalk does not work.

Workshop Findings:

One of the following DTCs is present in the vehicle:

- **DTC U111300** (Restricted function because of received error value) stored in engine control module, J623 (address word 01).
- **DTC P056800** (cruise control switch E45, implausible signal) stored in engine control module, J623 (address word 01).
- **DTC B115407** (CCS Switch mechanical malfunction) stored in steering column electronics control module, J527 (address word 16).

Technical Background

Incorrect tolerances of cruise control 'Set' button.

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Production Solution

Revised tolerances of cruise control 'Set' button.

Service

Replace the steering column multi-switch

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2783		
Damage Code:	0010		
Labor Operations:	Remove / Reinstall Steering Wheel	4810 1900	40 TU
	Replace Cruise Control Switch	2783 1950	30 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2033524/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



Required Parts and Tools

Part Number	Part Description	Quantity
See ETKA	Steering Column Multi-Switch	1

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.