

Service Journal

TITLE:

Polestar HV-Battery Claim Types

REF NO: SJ 1001365	ISSUING DEPARTMENT: Warranty		
CATEGORY:	SUBCATEGORY:	CAR MARKET: United States and Canada	
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Please find following information about Polestar battery claim type BEV8YPS.

The BEV8YPS claim type covers repair/replacement of the High Voltage battery or a component inside the battery.

Fault-tracing are only claimable when related to a repair/replacement of the battery or a component inside the battery.

All these costs must be claimed in one job against the vehicles specific battery claim type.

An exclusive Cause Code is created and must be used:

04 EXCHANGE/REPAIR OF HV BATTERY

The rest of the car is covered by ordinary base Warranty. These repairs must always be claimed in a separate job and be settled on base Warranty.