

Technical Journal

TITLE:

Polestar 2 tailgate drive unit replacement

REF NO: TJ 36173.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515		ISSUE DATE: 2022-01-20	STATUS DATE: 2022-02-01
FUNC GROUP: 8329	FUNC DESC: Miscellaneous	Page 1 of 2	

DESCRIPTION:

If a vehicle needs a new drive unit and built before 21W48 follow the advice under service.

CSC Customer Symptom Codes

Code	Description
42	Power Operated Tailgate/Opening with foot movement does not work
1K	Tailgate/trunk lid/Automatic opening/closing does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-2022		0000001-0066456	202007-202148

SERVICE:

If a drive unit needs to be replaced, check the VDN code.

If the VDN code is 2221 **only** replace the failing part.

If the VDN code is 2220 both drive units must be replaced and step below needs to be followed.

When the drive units are replaced, new software needs to be downloaded to adapt the vehicle to the new type of drive units.

Please perform software download, Software product: 32357845. This software product will change VDN code from 2220 to 2221.

Technical Journal 36173.1.0

To get warranty claim accepted for a job described in this TJ, please use following data:

VST OP number: 36002-3, 36004-2

VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading
36002-3	Software control module downloading

LABOR TIME:

36002-3 .4

36004-2 .7

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8329.